

Consortium Operations Committee



Update:

- **Computer Aided Dispatch (CAD)**
- **Mobile Messaging**
- **Records Management System (RMS)**
- **Jail Management System (JMS)**
- **E-Citation and E-Crash**

January 20, 2022

Consortium

Standard Technology Procurement



- Expanded mission to include coordinating the procurement of a shared, scalable, integrated, enterprise family of public safety systems
 - Computer aided dispatch (CAD)
 - Mobile messaging
 - Records management systems (RMS)
 - Law enforcement
 - Fire / emergency medical services
 - Jail management system (JMS)

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Contracts

General



- Consortium committed to the process - Lake County the administrative agent
- April 2020, issued a Request for Proposal (RFP) to contract for a scalable, shared, integrated, enterprise family of systems
- RFP extended to 47 vendors - proposals received from nine vendors (June 2020)
- In accordance with evaluation criteria, Consortium's selection team determined that the proposal submitted by Tyler Technologies, Public Safety Division, Troy, Michigan is the most qualified and favorable proposal for the 9-1-1 Consortium
- Resolutions authorizing two contracts with Tyler Technologies, Public Safety Division, Troy Michigan for licensing, software and implementation services for the replacement of CAD, Mobile, RMS, JMS, E-Citation, and E-Crash software
- Both contracts approved by Lake County Board on May 11, 2021

Contract (LC ETSB)

CAD & Mobile



- Lake County ETSB is the Consortium's executive agent for this scalable, shared, integrated, enterprise CAD and Mobile Messaging software
- Joint resolution authorizing a contract with Tyler Technologies, Public Safety Division, Troy Michigan, in the amount of \$1,355,568 for the replacement of the Lake County Emergency Telephone Service Board (ETSB) CAD and Mobile Messaging software
- Includes software, professional services, implementation services, and training
- Software maintenance and third-party hardware, software, and services are estimated in the annual amount of \$181,681 for years two through five with an annual increase not to exceed three percent and not to exceed four percent for years six through 10
- Separate contract for hardware will be funded and awarded by the ETSB

Contract (Sheriff's Office)

RMS, JMS, E-Citation, E-Crash



- Lake County Sheriff's Office is the Consortium's executive agent for this scalable, shared, integrated, enterprise RMS, JMS, E-Citation, and E-Crash software
- Joint resolution authorizing a contract with Tyler Technologies, Public Safety Division, Troy, Michigan, in the amount of \$2,831,209 for the replacement of the Lake County Sheriff's Office RMS, JMS, E-Citation, and E-Crash software
- Includes the software, professional services, implementation services, and training
- Software maintenance and third-party hardware, software and services are estimated in the annual amount of \$426,336 for years two through five with an annual increase not to exceed three percent and not to exceed four percent for years six through 10
- Funds allocated in FY2020 budget (carried over to FY2021)

Consortium System Implementation Update



Accomplishments to Date

- On-site Project Kick-Off and System Open Houses
- Project management team established; draft project schedule received
- Initial data gathering and technical sessions, data assessment, and customization development
- Completed walk-through demos of GIS and signed off on enhancements
- User groups established and members identified. Templates for testing prep in progress.
- Hardware installed and System Assurance Readiness started 1/13
- Established monthly newsletter

Upcoming Key Tasks

- Software Installation – begins 1/31
- Standard interfaces planning call 1/28
- Data Conversion Analysis Kick-Off Meeting -- 2/22, 10-11:30AM
- Suite-Wide Configuration – March 15-17th
- Data Conversion – Late March through May 2022; 3 Tyler trips onsite planned
- Development begins 4/18

Discussion Items

- IGA Update
- Agency data conversion commitments

High-Level Implementation Timeline * (as of 1/2022)

Started

Not Started

Go-Live

Phase / Stage	May – Aug 2021	Sep – Dec 2021	Jan – Mar 2022	Apr – Jun 2022	Jul – Sep 2022	Oct – Dec 2022	Jan – Mar 2023	Apr – Jun 2023	July – Sep 2023	Oct 2023 <	
Initiate & Plan											
Assess & Define											
Prepare Solution (Configuration + Training)	Custom Enhancements		Software install + readiness review								
Production Readiness											
Production (Go-Live)									Proposed Go-Live * May 2023		
Implementation Close											
Post Go-Live Support & System Optimization											

**Timeline not yet finalized and adopted with full team. Continue working through iterations of the Project Plan as resources from Tyler are scheduled.*



Questions