



Enterprise Resource Planning (ERP) Update

**Financial & Administrative
Committee**

Thursday, September 5, 2024

ERP Project

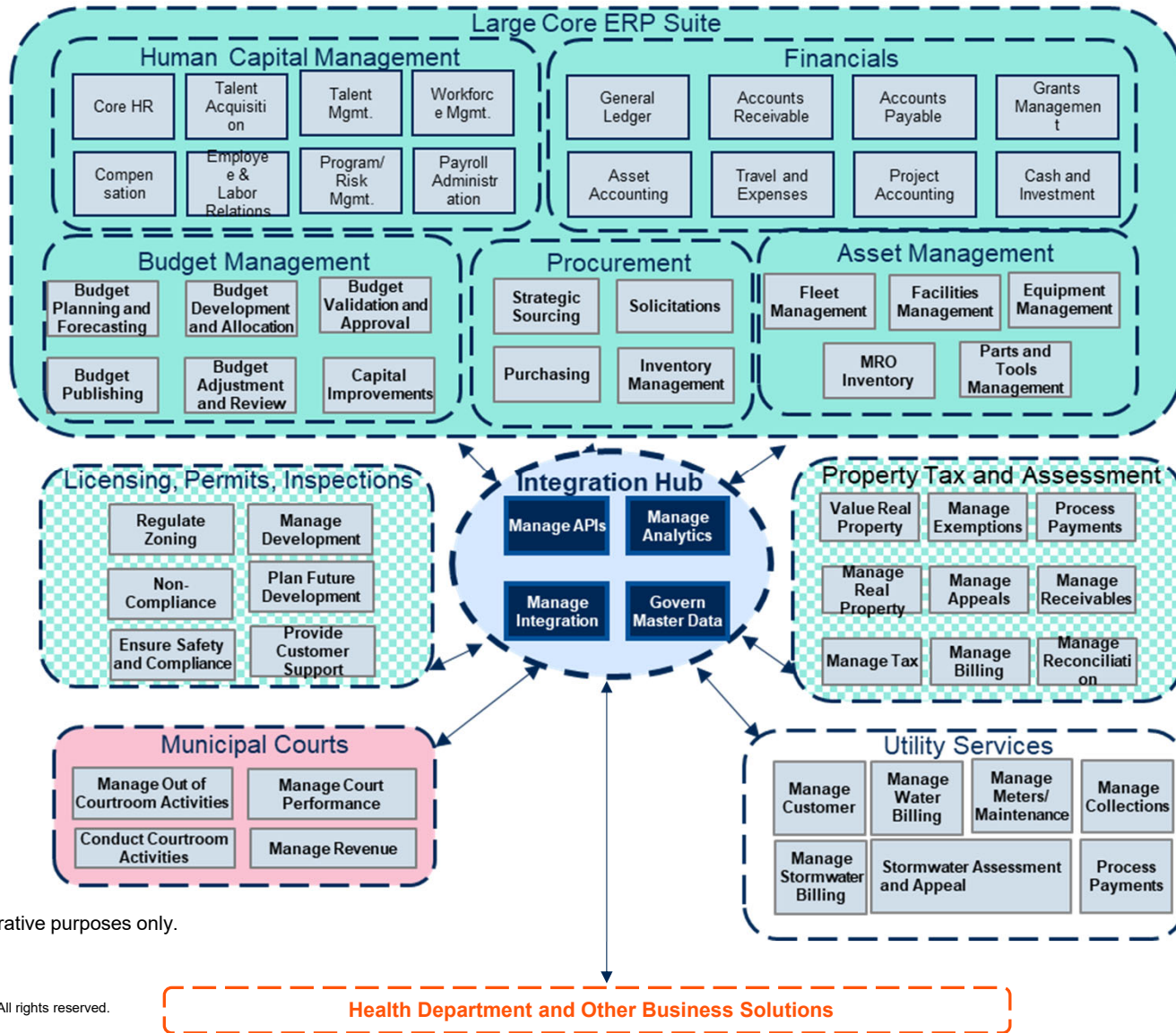


- **ARPA-funded through Revenue Replacement expenditure category**
- **Hired Gartner in March 2023 to assist with a Readiness Assessment**

Transforming the Way Lake County Does Business



- Lake County's current functions for Finance, Budgeting, Human Resources/Payroll, and Procurement (collectively Enterprise Resource Planning, or ERP) are supported by **legacy Oracle applications** ("BOSS") running on the cloud that are **highly customized** and do not fully meet the County's needs.
- The County must modernize its ERP functions to take advantage of the **latest features** available in **modern ERP** systems.
- **Successful modernization** required **review** of **stakeholder** needs and **readiness to change**.



Note: Diagrams are for illustrative purposes only.

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Readiness Assessment findings

County's challenges with the ERP systems are primarily due to lack of standardization and limited capability of the legacy system

Key Challenges

Legacy System(s) Cause Pain Points: limited capabilities and many custom enhancements.

Lack of Standardization Perpetuates Inefficiencies – Duplicative work is being completed across County departments. It will not be sufficient to simply replace the ERP tool, business processes need to be standardized for efficiency.

Applications Have Not Been Rationalized – As a result of piecemeal software acquisitions and the lack of a County-wide strategy for some key business capabilities (e.g., Grants Management, Asset Management, Time Keeping), technology optimization is inhibited and there is a need for disparate systems outside of BOSS.

Data Sharing Across Departments is Limited – Without the cultural change to more regularly share/work from a common data set (where allowed by law), Lake County is limited in making informed business decisions, leading to inefficiencies.

Future Goals



Standardized Business Processes



Integration with Operational Tools



Mobile and Self-Service Tools



Automated Workflows



Improved Reporting and Analytics



Enhanced Capabilities






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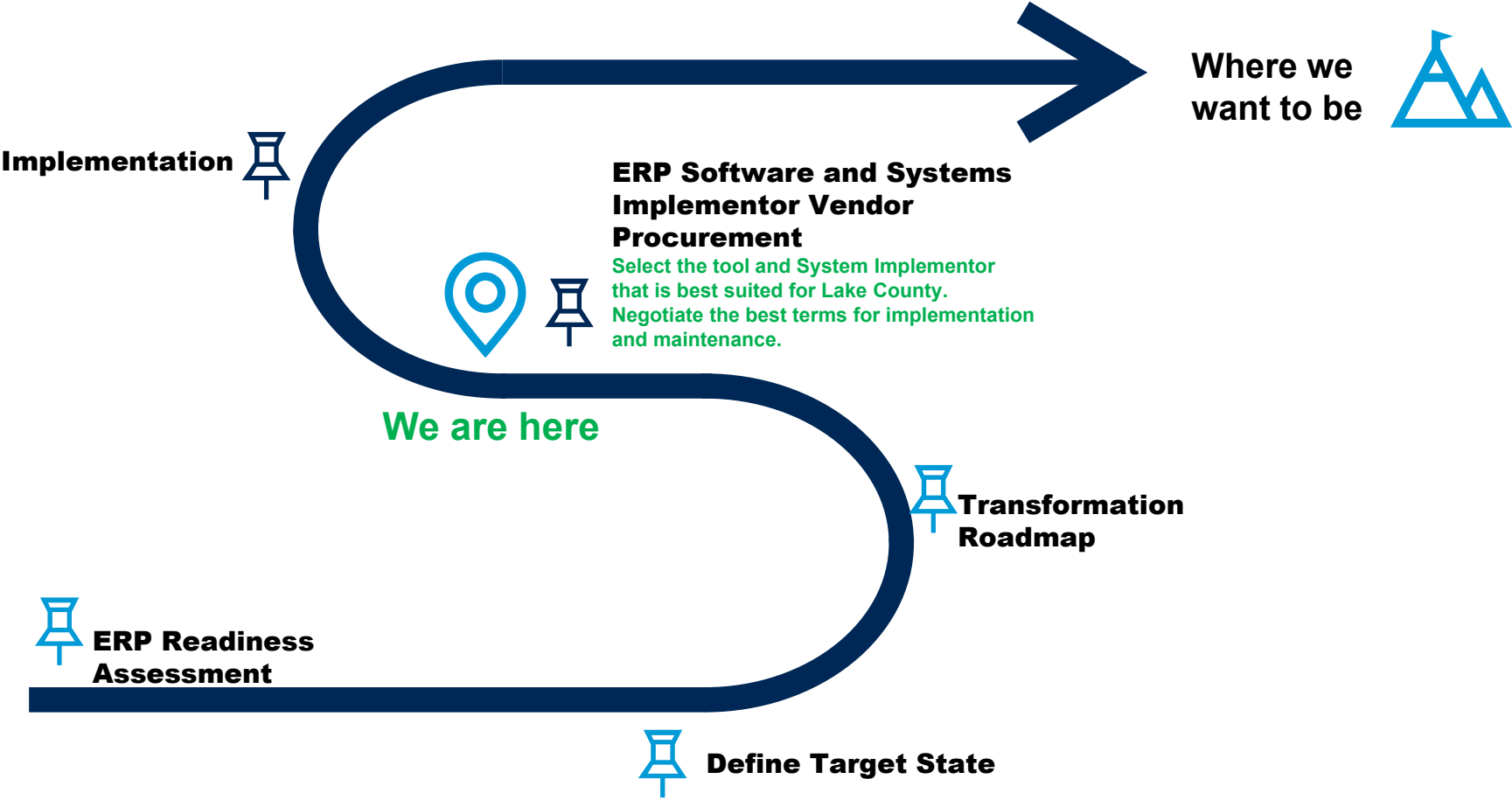
Readiness Assessment findings

ERP modernization presents several opportunities to transform how different administrative functions are accomplished

| | Key Opportunities | ERP Modernization Benefits |
|--|--|--|
|  Financial Administration | A single source of truth, unified grants management, budgeting, AP/AR, workflow in the financial eco-system and other key business processes | Address most of the identified pain points and increase financial reporting visibility |
|  Asset Management | Standardize, rationalize and streamline asset recording and tracking across Fleet, MRO, Equipment and Facilities | Provide the County visibility into all district-wide assets and maintenance needs |
|  Supply Chain Management | Standardize and automate key workflows for managing and tracking vendor approvals, contract compliance, solicitations, purchasing and inventory | Enable a seamless procurement experience (goods and services) across the County |
|  Budget Management | Simplify business rules, capital projects, workflows, budget initiation and budgetary controls | Enable departments to consistently track, manage, adjust and review budgets across the County in a unified system |
|  Human Capital Management | Develop a Countywide HCM standardization for supporting key business processes such as workforce management, payroll, labor costing, talent acquisition and management | Support efficient workforce management, payroll, and labor costing and manage, retain, develop and grow organizational resources |

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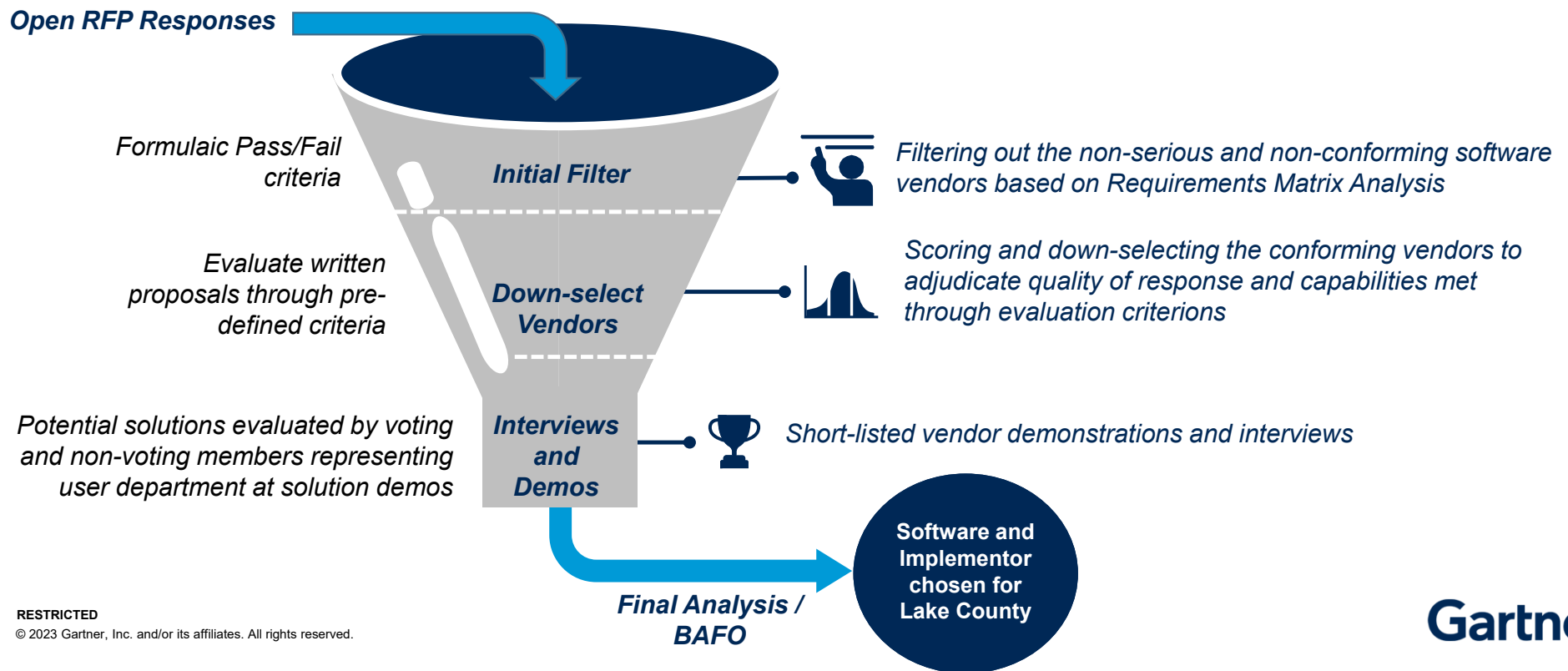
Modernizing ERP is a journey



Procurement Process

RFP for Software Implementor (SI) and Software Together

Iteratively funneling out to find the right software and implementor for Lake County



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Next Steps





Questions