



GARTNER SERVICE ORDER ("SO") Q-00210813

| Gartner | Client (Sold To) | Client (Bill To) |
|--|--|--|
| GARTNER, INC. 56 TOP GALLANT ROAD STAMFORD, CT 06902-7700 UNITED STATES | COUNTY OF LAKE 18 N COUNTY ST WAUKEGAN, ILLINOIS 60085-4304 UNITED STATES | PATRICE EVANS COUNTY OF LAKE 18 N COUNTY ST WAUKEGAN, IL 60085-4351 UNITED STATES pevans@lakecountyil.gov |

1. ORDER SCHEDULE

Client agrees to subscribe to Gartner for the Services listed in the table below. Each Service Period is 12 months unless specified in the Order Schedule.

| Service Name/ Level of Access | Quantity | Licensed User | Total Service Period (Months) | Service Start/End | Service Period 1 |
|--|----------|----------------|-------------------------------------|---------------------------|------------------|
| CIOs Team Plus Leader | 1 | Chris Blanding | 12 | 1-DEC-2024 30-NOV-2025 | USD 69,173.00 |
| CIOs Team Plus Advisor Member | 1 | Patrice Evans | 12 | 1-DEC-2024 30-NOV-2025 | USD 50,527.00 |
| CIOs Team Plus Cross Function Member | 1 | Erik Karlson | 12 | 1-DEC-2024 30-NOV-2025 | USD 35,088.00 |
| Total Service Period Fee Exclusive Of Applicable Tax | | | | | USD 154,788.00 |

2. SERVICE DESCRIPTIONS

| Service Name/Level of Access | Service Description URLs |
|--------------------------------------|---|
| CIOs Team Plus Leader | https://sd.gartner.com/sd_cio_team_plus_leader.pdf |
| CIOs Team Plus Advisor Member | https://sd.gartner.com/sd_cio_team_plus_advisor_member.pdf |
| CIOs Team Plus Cross Function Member | https://sd.gartner.com/sd_cio_team_plus_cf.pdf |

3. PAYMENT TERMS

| Payment Terms | Billing Schedule | PO Number Required on Invoice |
|---------------|-------------------|---------------------------------------|
| Net 30 | Annual in advance | Select Yes/No: _____ PO Number: _____ |

If Client requires a Purchase Order ("PO") number to be included on Gartner's invoice for payment, "yes" must be checked and the PO number entered in the table above. Failure to do so may result in delayed access to Services. Should Client require an annual PO number for multi-year Service Orders, Client must provide the new PO number at least 30 days prior to the beginning of each subsequent Service Period. The original PO number will be used for subsequent invoices if a new PO number is not provided. Regardless of whether Client provides a PO number, Client remains obligated to pay the Total Fee for all Service Periods in Section 1. Any pre-printed or additional terms included on the PO shall be inapplicable and of no force or effect. Any notices, notifications, or subsequent POs are to be sent to americascontracts@gartner.com.

Client agrees to pay any sales, use, value-added, or other tax or charge imposed or assessed by any governmental entity upon the sale, use or receipt of Services, with the exception of any taxes imposed on the net income of Gartner.

4. SERVICE TERMS

This Service Order is governed by the Participating Addendum to NASPO #186840 between Gartner, Inc. and State of Illinois dated 31-Oct-23 ("Agreement") and constitutes the entire agreement between Gartner, on behalf of itself and its Affiliates, and Client for the Services. All defined terms not defined in this Service Order are defined in the Agreement. For the purposes of this Service Order, all references to "Service Agreement" in the Agreement shall be a reference to this Service Order.

COUNTY OF LAKE

GARTNER, INC.

Client Signature

Gartner Signature

Print Name

Print Name

Title

Title

Date

Date