

ATTACHMENT A Customer Terms and Conditions

Lake County, Illinois (“Customer”) will be placing an order through a reseller awarded the relevant contract (“Reseller”) for the purchase of the following Adobe On-demand Services, Managed Services, On-premise Software and/or Professional Services (collectively, “Products and Services”).

Adobe On-demand Services

Except as otherwise specified in this Sales Order, these On-demand Services terminate on the identified License Term End Date. Support Services are described at: <https://helpx.adobe.com/support/programs/support-policies-terms-conditions.html>.

Base Term (3-Month Extension)

Line Number	SKU	SKU Description	Billing Cycle	Quantity	License Metric / Unit of Measure	License Term Start Date	License Term End Date
01	38055798	AEM FORMS:OD AUTO FORMS CONVERSION	Advance Annually - In	1.00	Each Per Year	20 July 2021	19 October 2021

Option Year 1

Line Number	SKU	SKU Description	Billing Cycle	Quantity	License Metric / Unit of Measure	License Term Start Date	License Term End Date
02	38055798	AEM FORMS:OD AUTO FORMS CONVERSION	Advance Annually - In	1.00	Each Per Year	20 October 2021	19 October 2022

Option Year 2

Line Number	SKU	SKU Description	Billing Cycle	Quantity	License Metric / Unit of Measure	License Term Start Date	License Term End Date
03	38055798	AEM FORMS:OD AUTO FORMS CONVERSION	Advance Annually - In	1.00	Each Per Year	20 October 2022	19 October 2023

01 AEM FORMS:OD AUTO FORMS CONVERSION:
Customer must not upload, submit, or convert Documents that include prefilled data fields to the On-demand Services, and, in addition, must not transmit, provide, or otherwise make available to Adobe via the On-demand Services any Prohibited Data, alone or in combination with other data.

Adobe may use, copy, index, model, aggregate (including with other customers’ data) Customer Content for the sole purpose of developing or improving the quality of form conversion in the On-demand Services.

“Document” means an electronic or printed file that is processed or generated by AEM Forms, including Documents that contain data fields where data may be entered and saved.

“Prohibited Data” means data which would allow Adobe to directly identify a specific natural person (rather than their device), such as their telephone number, email address, government issued identification number, name, postal address.

Creative Cloud, Document Cloud and Software

Except for perpetual licenses, these licenses to Products and Services and any applicable Support terminate on the identified License Term End Date. "Support" services for the Products and Services are described here: <https://helpx.adobe.com/support/programs/support-policies-terms-conditions.html>.

Base Term (3-Month Extension)

Line Number	SKU	SKU Description	Billing Cycle	Quantity	License Metric / Unit of Measure	License Term Start Date	License Term End Date
04	38052869	AEM FORMS:OPT PER CORE	Advance Annually - In	2.00	Each PER CORE Per Year	20 July 2021	19 October 2021

Option Year 1

Line Number	SKU	SKU Description	Billing Cycle	Quantity	License Metric / Unit of Measure	License Term Start Date	License Term End Date
05	38052869	AEM FORMS:OPT PER CORE	Advance Annually - In	2.00	Each PER CORE Per Year	20 October 2021	19 October 2022

Option Year 2

Line Number	SKU	SKU Description	Billing Cycle	Quantity	License Metric / Unit of Measure	License Term Start Date	License Term End Date
06	38052869	AEM FORMS:OPT PER CORE	Advance Annually - In	2.00	Each PER CORE Per Year	20 October 2022	19 October 2023

04-06 AEM FORMS:OPT PER CORE:
This product consists solely of On-premise Software.

- Customer’s licenses to the Products and Services are governed by the version of the Adobe Enterprise Licensing Terms in effect as of the date Customer places a purchase order with Reseller and which are available at www.adobe.com/legal/terms/enterprise-licensing.html, including the General Terms and the applicable Product Specific Licensing Terms (“Licensing Terms”). Support for the Products and Services, if applicable, is described at <https://helpx.adobe.com/support/programs/support-policies-terms-conditions.html>. Unless expressly stated to the contrary herein, all capitalized terms in this Attachment A shall have the meaning ascribed to them in the Licensing Terms.
- The initial License Term for the Products and Services extends from July 20, 2021 - October 19, 2021 (“Base Term (3-Month Extension)”) but may be renewed for up to two successive one-year terms (each, an Option Year). Customer may renew an Option Year for the same quantities of all of the Products and Services by submitting a purchase order to Reseller, for such amount that may be agreed upon between Customer and Reseller, at least thirty days prior to the expiration of the then current License Term.
- By placing a purchase order with Reseller for the Products and Services, Customer will be deemed to have accepted the terms and conditions set forth in this Attachment A. Customer must also attach a copy of this Attachment A to its corresponding purchase order to Reseller.