## IRMA BARRIENTOS

#### **PROFILE**

Resourceful and decisive professional with a strong ability to make informed decisions under pressure. Possesses excellent training, administrative, and organizational skills. A dedicated team player with a proven ability to work effectively with diverse cultures, demonstrating professional integrity and strong ethical values. Adept in managerial and observational skills.

#### **EXPERIENCE**

#### July 2024 – Present

### Alliance Of Human Services Lake County, Board Member

As a Board Member for Human Services of Lake County, I play a crucial role in advancing our mission to support Lake County Non-profit Organizations. Responsibilities include providing strategic oversight and ensuring that our programs are implemented effectively to address pressing social issues such as poverty and healthcare access. Collaborating with my fellow board members, I work diligently on developing equitable policies and advocating for sustainable solutions. Through active engagement with stakeholders and fostering partnerships, I drive initiatives that empower individuals and strengthen our community.

### August 2022 -Present

# Program Manager, Healthy Families and Successful Children, Mano a Mano Family Resource Center.

Oversee the implementation of the Healthy Families and Successful Children Programs ensure that programmatic goals are achieved; Guarantees programs comply with best practices and methodologies in public benefits and general case management. Ensures program, staff, and volunteers comply with appropriate professional development training; Recruits and coordinates staff including but not limited to Community Health Case Workers (CHCW); Program Coordinators, and volunteers. Build relationships with existing and new partners advancing the objectives of the programs and organization and the interests of our community.

#### July 2021 – July 2022

# Program Coordinator, *Healthy Families, Mano a Mano Family Resource Center*.

Ensures achievement of program metrics- including goals specified by grants and other goals as identified by agency management; Connects clients with another relevant programming at Mano a Mano and identifies other pertinent services available in the community. Helps eligible clients identify and connect with PCP and/ or medical home. Ensures to keep track of the data accurately and record it on the respective databases.

#### July 2024 – Present

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#### July 2020 – June 2021

### Social Worker, Healthy Families, Mano a Mano Family Resource Center

Perform a thorough evaluation of client needs with a focus on health and social skills; Develop and monitor client service plans; Document services provided and collect and maintain required information for specific funding reporting; Provide follow-up communication with the client to assess client's progress on service goals and identify any ongoing needs or challenges to receiving services; Measure and analyze changes in client during the period of service; Provide accurate interpretation and translation services for clients who have difficulty communicating with agencies offering supportive services.

#### **EDUCATION**

Northeastern Illinois University, Chicago, Illinois August 2019: Bachelor of Social Work GPA 3.4 College of Lake County, Grayslake, Illinois June 2015: Associate Degree of Liberal Arts GPA

## **KEY SKILLS AND CHARACTERISTICS**

- · Critical Thinking
- · Handling Pressure
- $\cdot \, Leadership$
- · Problem Solving

- · Native and fluent speaker of Spanish
- Proficient in Microsoft word, Sales Force, and Service point.
- $\cdot$  CPR certified.