

First Amendment to the Granicus Service Agreement between Granicus, LLC and Lake County IL

This First Amendment to the Granicus, LLC Service Agreement is effective on the date this document is signed and entered into by and between Granicus, LLC, a Minnesota Limited Liability Company d/b/a Granicus (hereinafter referred to as "Granicus"), and Lake County IL (hereinafter referred to as "Client"), with reference to the following:

WHEREAS, the Client and Granicus entered into an Agreement effective 01 Dec 2022 (the "Agreement"); and

WHEREAS, in addition to Client's existing solution, Client wishes to add certain products and services as detailed in Q-485447, which is attached as Exhibit A and incorporated herein by reference; and

NOW, THEREFORE, in consideration of the premises, the parties intend that the Agreement be amended as follows:

1. Compensation shall be amended to include the fees detailed in Exhibit A. Exhibit A is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of the Client to provide applicable exemption certificate(s).
2. Except as amended by this First Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.
3. In the event of any inconsistency between the provisions of this First Amendment and the documents comprising the Agreement, the provisions of this First Amendment shall prevail.

IN WITNESS WHEREOF, the parties have caused this First Amendment to be executed by their duly authorized representatives.

Agreement and Acceptance

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms.

Lake County IL

Signature:

Name:

Title:

Date:

Granicus

Signature:

Name:

Title:

Date:

Exhibit A

ORDER DETAILS

Prepared By: Valery Mendez
Phone:
Email: valery.mendez@granicus.com
Order #: Q-485447
Prepared On: 23 Sep 2025
Expires On: 30 Nov 2025

ORDER TERMS

Currency: USD
Payment Terms: Net 30 (Payments for subscriptions are due at the beginning of the period of performance.)
Period of Performance: 01 Dec 2025 - 30 Nov 2026

The subscription includes the following domain(s) and subdomain(s):
www.lakecountyil.gov

PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

Terminating Subscriptions		
Solution	Quantity/Unit	Prior Annual Fee
Communications Cloud	0 Each	\$25,514.17
SUBTOTAL:		\$25,514.17

Upon the signing of this Agreement, annual fees for the terminating subscription(s) shall cease. Any pre-paid fees for the terminating subscription(s) after the signing of this Agreement will be prorated from the signing of this Agreement to the end of the Client's then-current billing term, credited, and such credit applied to the annual fees for new subscriptions.

Client will continue to have access to and use the terminating solution until the new subscription(s) is/are deployed.

Upon the deployment of Client's new solution as determined at Granicus' sole discretion, Granicus shall remove access to the Client's terminating subscription(s).

One-Time Fees			
Solution	Billing Frequency	Quantity/Unit	One-Time Fee
Government Experience Engagement Cloud Essentials - Set-up, Config, and Training	Milestones - 40/30/30	1 Each	\$0.00
Enhanced Security - Online Training	Up Front	1 Each	\$0.00
Enhanced Security - Setup and Configuration	Up Front	1 Each	\$2,000.00
SUBTOTAL:			\$2,000.00

New Subscription Fees			
Solution	Billing Frequency	Quantity/Unit	Annual Fee
Government Experience Engagement Cloud Essentials (Up to 350000 Unique Contacts)	Annual	1 Each	\$57,463.77
Enhanced Security	Annual	1 Each	\$12,068.08
SUBTOTAL:			\$69,531.85

CREDITS AVAILABLE

The number of Credits acquired due to the above purchase items:

Available Service Credits	
Total Services Catalog Credits:	100