

Public Works and Transportation Committee
October 26, 2011

Report on Buffalo Grove sanitary sewer billing practices and request for adoption of an interim measure

- The County provides wholesale sanitary sewer service to the Village of Buffalo Grove and other municipalities in the Southeast Service Area.
- The County has established a service rate in the Southeast Service Area for both metered service and for flat rates.
- The Village bills their customers directly and has used meters, or a conservative billing basis, for all water accounts and for all non-residential sewer users for many years.
- The Village has transitioned to a consumptive, metered billing basis at the beginning of this year to include all residential sewer users in an attempt to be more fair and equitable in charging for service usage.
- The summer billing cycle has had a significant number of homes with high bills because of exterior water usage.
- The Village has requested that they work jointly with the County to adopt interim measures to mitigate these high summer bills until a long term program for installation of irrigation meters can be initiated village-wide.
- Various options will be investigated and discussed with Committee.