

Engineering and Environmental Services		Key Performance Measures									
		1st Quarter Total		2nd Quarter Total		3rd Quarter Total		4th Quarter Total		Annual Total	
		FY09	FY08	FY09	FY08	FY09	FY08	FY09	FY08	FY09	FY08
1.	Number of Site Development applications.	39	81	111	121		167		117		499
2.	Average number of business days to complete the review of site development applications.	4.0*	4.9*	4.9*	5.2*		5.2*		4.9*		5.1*
3.	Percent of site development applications completed within 10 days of submittal.	100**	100**	99**	100**		97.5**		99.1**		98.9**
4.	Total number of Site Development Inspections.	1309	752	1181	882		1234		1133		3998
5.	Total reviews of Site Development applications.	136	257	282	355		435		324		1353
Comments		*Zucker recommendation was ten (10) days.									
		**Zucker recommendation was 95%									
		# 1 Fewer applications were made in FY09 than FY08 due to the downturn in the economy.									
		Due to item # 1, the following results occurred:									
		#2 The number of days to complete the reviews was lower in FY09 than FY08.									
		#3 We were able to stay at basically the same level as FY08.									
		#4 We were able to do more inspections and to follow up on permits and complaints.									
		#5 We had fewer reviews in FY09 than FY08.									
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