



Facility Name	For Month of	Administrator
Winchester House	June-12	Rick Curtis

Monthly Overview:

Caring Experience:

This HDG program is not yet implemented in the facility. Training for this initiative should start sometime in August or September.

Growth & Development:

Employee Relations:

Quality of Care - Clinical

In June we announced that Diane Pecora was assuming the role of Assistant Director of Nursing. She will continue to oversee the restorative Program as well. Her 25+ years of Nursing is a true asset to Nursing Administration. Nursing in-servicing continued in June on the policy and procedures for unnecessary medications and the correct use of the new forms. In the month, we also brought in a new Psychiatrist and his partner Psychologist for our residents. They are being well-received by the residents and their families. Numerous vacancies for RN/LPN's and CNA's have been filled this month due to a change in direction for hiring PT. This is bringing consistency to the care of the residents as well as reducing the need for agency and overtime.

Regulatory:

The facility is currently in substantial compliance with all regulations. There are no outstanding regulatory issues.

Financial Performance:

A - Caring Experience

Customer Satisfaction			
	Current %	Prior Yr %	Action Plan
Resident Survey	77%	NA	
Family Survey	91%	NA	
Employee Survey	75%	NA	

Caring Above and Beyond			
	This Month	Last Month	Actions Taken This Month
Caring Above and Beyond Implementation Phase	NA		

B - Growth & Development

	This Month
Conversion Ratio	45.0%

C - Employee Relations

Open Management Positions
Finance Director
Asst. Administrator

Open Positions	Day	Evening	Noc
RN	1 FT, 2 PT	4 PT	1 PT
LPN	1 PT		
CNA	4 PT	4 PT	3 PT

E - Regulatory Compliance

Open Timeline?	N
DPNA?	0
Self Report in Last 30 Days?	Y
Complaint Investigated in Last 30 Days?	N

Expected Date of Next Standard Survey:	9/1/12
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F - Financial Performance

	Actual	Budget	Variance
MTD Revenue	Not Available		#VALUE!
MTD Expense	Not Available		#VALUE!
MTD Net	#VALUE!	#VALUE!	#VALUE!
YTD Revenue			#VALUE!
YTD Expense			#VALUE!
YTD Net	#VALUE!	#VALUE!	#VALUE!

Occupancy Average	Actual %	Budget %	Over/Under Budgeted Census
Total Occupancy Average	76.2%	80.4%	-4.2%
Medicare Census Average	9.1%	11.2%	-2.1%
Medicaid Census Average	51.1%	55.8%	-4.7%
Other Census Average	16.0%	13.4%	2.6%

Average Daily Census (Patient Days)	Current Month	Last Month	Prior Month
Medicare and Managed Care	20	22	27
Total Average Daily Census	171	171	174

