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Regional 9-1-1 Consolidation  
Implementation Planning – Kickoff and Overview

February 7, 2019



# MCP Overview



## What Makes MCP Different?

- More than 600 projects for more than 200 clients
- Consistently named a “Top 20 Telecommunications Firm” by *ENR Magazine*
- Served more than 50% of the nation’s largest MSAs (26)
- Staff members average 25 years experience
- 90% of our clients remain with us from project to project
- The only firm contributing to national standards development
- Teams of experts that span all aspects of mission-critical communications



# Similar Projects and Success

## State of IL Projects

State of IL NG9-1-1 Consulting

St. Clair County ETSB

DuPage County

Northwest Central Dispatch

Cities of O'Fallon and Fairview Heights

Winnebago County ETSB

TriCom Central Dispatch

Kane County ETSB – *(In Process)*

## Others

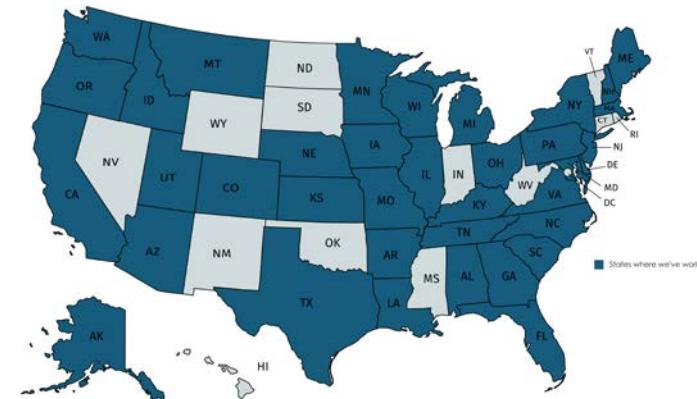
Burke and Dare County, NC

Imperial Valley ECA, CA

El Paso – Teller County 911 Authority, CO

Pennsylvania EMA, PA

WestCORE / Region 13, PA





# Implementation Plan



## Regional 9-1-1 Objectives:

- Establishment of baseline and building understanding
- Approval of a concept of operation
- Draft implementation plan that is provided to committees for review.
- Approval of implementation plan and transition to an implementation team



# Keys to Success

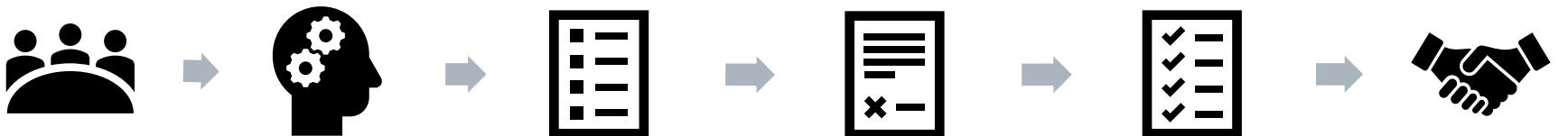
## MCP Supporting Your Objectives

- Active listening and dialogue with stakeholders at every stage of the project
- Support and supplement collection of **meaningful** data.
- Leverage your **strong** existing project management and working group / committee efforts.
- Deliver standards based and forward looking plans that are fair and equitable to all partners
- Provide implementation and migration plan that ensures **increased service levels and value.**



# Regional 9-1-1 Consolidation Implementation Plan

## Proposed Project Plan and Approach



**Kickoff Visit**  
• PSAP Visits  
• Establishment of communications plan  
• MCP Project Plan delivered and approved.

**Data Review / Observations**  
• Review of Data Submitted and gap analysis  
• Baseline established  
• MCP experts embedded in working group / committee efforts

**First Draft of Implementation Plan**  
• Proposed outline of implementation plan.  
• High level overview of concepts recommended  
• On site review of first draft.

**Second Draft of Implementation Plan**  
• Further details to support approved concept  
• On site review of second draft.

**Third (Final) Draft of Implementation Plan**  
• Further details to recommended concepts developed.  
• On site review of third draft.

**Final Approved Plan**

Feb 2019

May 2019

Nov 2019



MissionCriticalPartners

# Contact Information

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