



Smart decisions. Lasting value.™

# 9-1-1 Consortium

RFP Support for Shared, Scalable, Integrated,  
Enterprise CAD, Mobile Data, RMS, and JMS

Project Update: February 13, 2020

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- I. Project Purpose and Goals
- II. Project Approach, Timeline, & Accomplishments
- III. Q&A / Contact Information

# Project Purpose and Goals

## Consortium Mission

To implement and support the Regional 911 Consolidation



## Purpose

To evaluate and select new system(s) that will support the Regional 911 Consolidation



## Goal

Develop a clean and intuitive evaluation model to select the vendor best suited to fulfill the Consortium's mission and needs

## Goal

Develop a concise and consistent RFP representing the Consortium's collective current and future state needs

## Goal

Utilize industry best practices to identify qualified vendor(s)



# Project Approach

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**Task 1:  
Confirm & Assess  
Requirements**



**Task 3: Evaluate  
& Review  
Submittals**



**Task 2: Develop  
RFP**



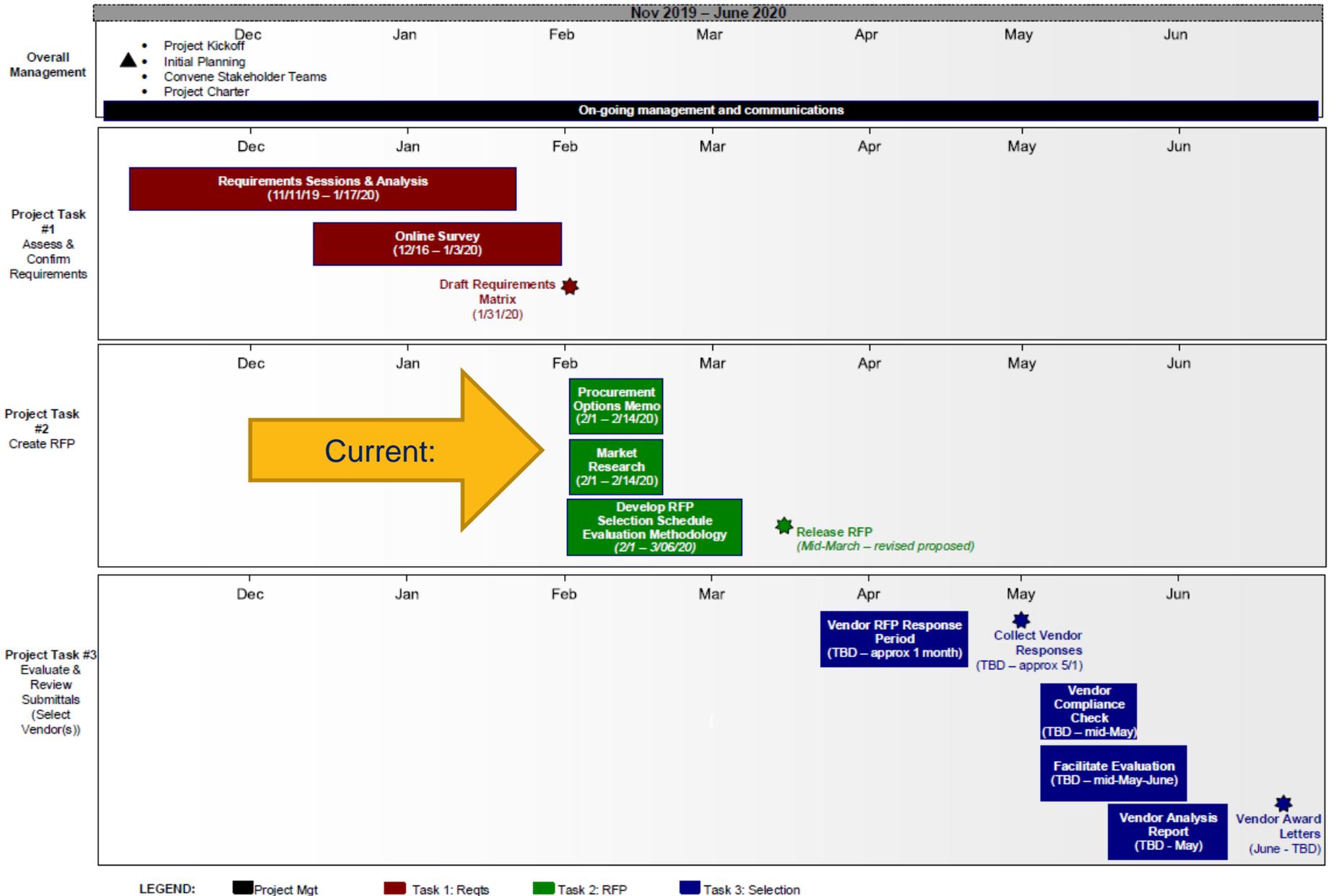
**Close – Transition to  
Selection & Implementation**



Stakeholder Participation  
Project Management  
Validation and Quality Assurance



# 911 Consortium • CAD, RMS, JMS, Mobile Data RFP High-Level Project Milestone Plan



# Task 1: Confirm & Assess Requirements (Completed)

## Completed Activities:

- Project kickoff and project planning, Project Charter
- Established Stakeholder Teams
- Review background documentation
- Conducted 2-3 rounds of Requirements Workshops per group:
  - CAD
  - RMS – Fire
  - RMS – Law
  - JMS
  - Mobile
  - Technical
- Conducted collaboration meeting with Journal CMS implementation team
- Collected templates and requirements from Purchasing
- Conducted online data gathering survey for additional input
- Drafted requirements
- Validated requirements
- Prioritized requirements

## Task I: Confirm & Assess Requirements



# Core Group Contributors

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Lake County  
ETSB

CenCom

Fox Lake /  
FoxComm

Mundelein

Gurnee

Vernon Hills /  
Countryside  
FPD

Waukegan

Lake County  
Sheriff



Additional SMEs and specialists included in special sessions based on topic (CAD, RMS, Mobile, JMS, technical, etc)

# Task 2: Develop RFP (In Progress through March)

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## Activities in progress:

- Develop Market Research Summary
- Prepare procurement options memo
- Develop selection schedule
- Develop evaluation and scoring methodology
- Draft RFP template

➔ **Target timeframe to release RFP is mid/late March 2020**

## Task 2: Develop RFP



# Task 3: Evaluate & Review Submittals *(April – June 2020)*

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## Key Activities:

- Collect submitted proposals
- Review submitted proposals

## Deliverables:

- Completed Evaluation / Scoring Matrix
- Vendor Analysis Report
- Vendor Award Letters
- Final documentation of all submittals

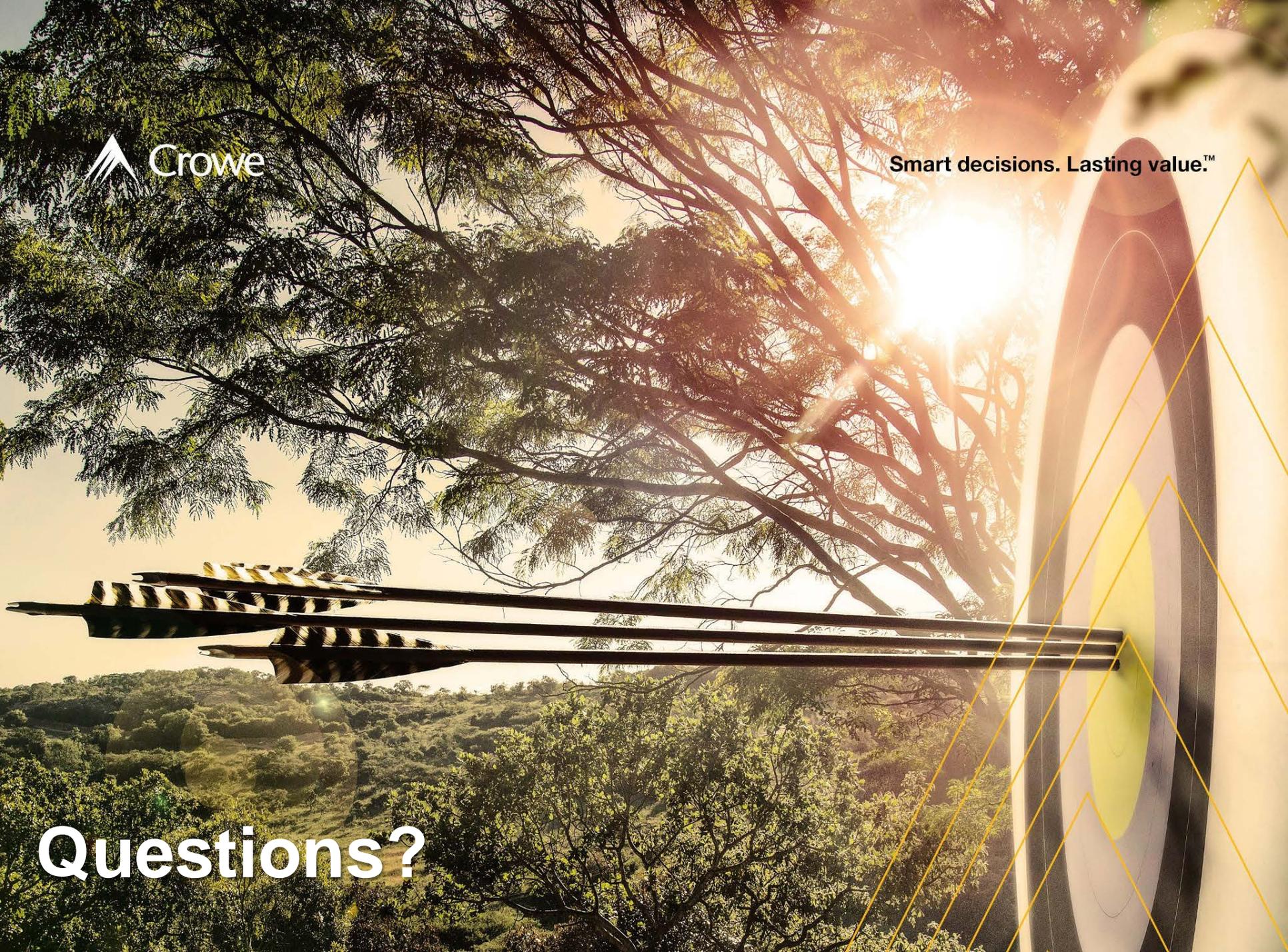
## Task 3: Evaluate & Review Submittals





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Questions?



# Crowe Team Contact Information

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