



January 24, 2012

Peter E. Kolb, P.E. Director

650 Winchester Road Libertyville, Illinois 60048 Phone 847 377 7500 Fax 847 377 7173

«First_1» and «First_2» «Last»
«Mailing_Address»
«Mailing_CityStateZip»

RE: Forest Lake Water System

Dear Forest Lake Customer.

Construction of the connection to the Aqua Illinois water system is substantially complete and scheduled to be operational by March 1, 2012. At that time, you will begin receiving Aqua Illinois water; and you may experience some changes to your water quality and water pressure with this new water source. You will continue to be billed at your current water rate until April 1, 2012.

Beginning on April 1, 2012 a new water rate for the Forest Lake water system will take effect. The new rate will be \$33.17 per month and will be reflected on your June 2012 water bill. The rate has been increased to reflect the cost of purchasing water from Aqua Illinois in the additional amount of \$2.43 per 1000 gallons (\$14.24 per month).

In addition, the Aqua Illinois rate increase request is still under review by the Illinois Commerce Commission (ICC). The ICC will not be making a ruling on their request until approximately April 2012 and following the outcome of the ruling a modification to the water rate for Forest Lake may need to be adjusted in the future. The County has submitted documentation and testimony to the ICC regarding specific objections to cost allocations proposed by Aqua Illinois as part of their rate filing and will continue to aggressively challenge the rate increase at every opportunity to limit any additional increases for our customers.

If you have any questions or concerns during this transition, please call us at 847-377-7500.

Sincerely,

LAKE COUNTY PUBLIC WORKS

Peter E. Kolb, P.E.

Peter E. Koll

Director

c: Barry Burton, County Administrator Aaron Lawlor, County Board District 18 Diane O'Kelley, County Board District 10