



# Mass Notification System Update & Demonstration

January 8, 2020



# Why we need this

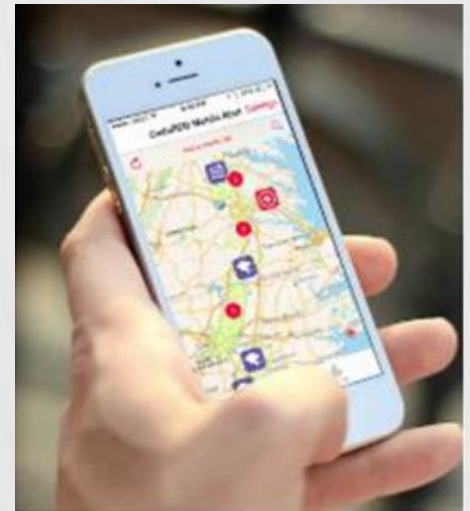
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- Old Mass Notification System limitations;
  - 300-400 calls per hour
  - No E-mail
  - No Text
- Increased awareness of sensitivity to water and sewer disruptions and health notifications
- Vernon Hills Boil Order Example

# What it does

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- Immediate alert delivery
  - Phone (up to 10 numbers)
  - Text
  - Email
- Targets specific service areas
- Real-time reporting on who received the alerts
- Phone app allows residents to see all location-specific alerts in our area.



 **CodeRED™**

# When we plan to use it

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- Community Meetings
- Project Work in Area
- Service Disruptions
- Watermain Breaks
- Boil Order/Advisories
- Levee Alert Notifications



# Demonstration

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- Video at [CodeRED](#)
- Demonstrate to PWPT Committee Members



An aerial photograph of a large industrial or institutional complex. The facility consists of several large, interconnected buildings with flat roofs, some featuring HVAC units and other rooftop equipment. There are extensive parking lots with many cars, and several green spaces with trees and lawns. In the background, there are more modern office-style buildings and a large parking lot. The word "Questions" is overlaid in a large, black, sans-serif font on the left side of the image, partially covering a semi-transparent white graphic element.

Questions