April 4, 2025

Winnie Webber JIS Director 19th Judicial Circuit Lake County Courthouse 18 N County Street Waukegan, IL 60085

Subject: Proposal: Illinois Technology Modernization Program

Dear Winnie,

Thank you for considering AdGators as your digital signage solution partner. With our extensive experience in designing customized digital signage solutions, we are excited to present this proposal, which aims to enhance court efficiency and improve the visitor experience.

Our feature rich solutions are designed to streamline court operations, minimize staff disruptions, and provide clear, real-time information to visitors. Enclosed, you will find a detailed proposal outlining the key benefits and features tailored to meet your court's specific needs and objectives.

Key Benefits of Our Solution:

- 1. Seamless Case Management Software (CMS) Integration: Our system integrates to over 20 CMS providers to display docket information in a user-friendly format. Visitors can easily find their names, court times, courtroom numbers, and directions via text or interactive maps.
- 2. Customizable Display Configurations: We collaborate with your team to design and configure displays that meet your specific requirements, whether for individual courtrooms, common areas, or wayfinding.
- 3. Efficient Display Management: Courts can manage display content and case data in real-time, with features like dynamic case updates, load balancing, sorting options, and scheduled content transitions.
- 4. Enhanced Visitor Information & Navigation: Our wayfinding and directional mapping reduces the need for staff assistance by providing clear visitor information and directional guidance.

Founded in 2011, Adgators has established itself as a leading provider of cost-effective, innovative solutions to Local Government Courts, Probation, and Justice Centers with a client base spanning over 100 Courts across 16 states. Our cutting-edge solutions are designed to modernize and transform traditional court and probation processes into efficient, visitor-centric digital experiences.

We welcome the opportunity to work with your court and contribute to its efficiency and visitor experience. Please feel free to reach out with any questions or to discuss further details.

Sincerely,

Josh Budd CEO AdGators



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#### **EXECUTIVE SUMMARY AND BENEFITS OF ADGATORS SOLUTIONS**

AdGators is an Illinois based full-service digital signage company, dedicated to providing superior customer service and flexible industry-leading technology. AdGators provides tools to Courts and Justice Centers of all sizes to design innovative enterprise-wide digital signage, automated check-in, and kiosk solutions to increase efficiencies and guide the public to their appropriate destination.

AdGators serves courts in 15 states within the United States for their digital signage wayfinding needs.

Screenseed™ Cloud: Optimizing Court Efficiency with Digital Signage

Screenseed™ Cloud, our advanced content management software, is specifically designed to meet the unique needs of courts and justice centers. Built for efficiency, our platform seamlessly displays case data and enhances the visitor experience from the moment they enter the courthouse. By leveraging both interactive and non-interactive technology, Screenseed™ replaces traditional paper dockets with automated schedules and easily updatable digital signage displayed across commercial screens throughout your courthouse.

At AdGators, we take a comprehensive approach to implementation—handling solution configuration, managing hardware shipments, and supporting deployment from start to finish.

Key Benefits of AdGators Solutions:

- 1. Self-Service Accessibility Enables visitors to find case information independently, reducing reliance on court personnel.
- 2. Operational Efficiency Eliminates paper-based processes and manual updates, streamlining courthouse operations.
- 3. Proven Reliability A trusted partner with a strong track record of successful court implementations and ongoing support.
- 4. End-to-End Management Handles everything from hardware procurement and system setup to content design and deployment.
- 5. Custom User-Friendly Design Custom designed for you based on your input

AdGators is committed to delivering cutting-edge digital signage solutions that improve efficiency, reduce administrative burden, and enhance the visitor experience in courts of all sizes.

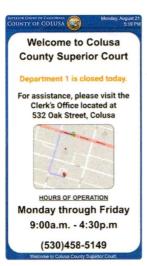


#### Explore our Design Gallery to see how AdGators transforms court environments









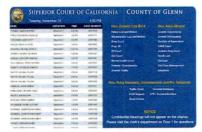














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# **Digital Docket Display Central Management Tool**

AdGators' DocketVision and Screenseed, both web-based content management platforms, are equipped with an array of features tailored to meet the needs of our court clients. This user-friendly interface empowers court staff to efficiently control and generate content or messages, upload images, edit, delete, or modify case information, and instantly disseminate notifications to one or all displays across multiple court locations.

Our centralized administration tool enables the court to establish user accounts and allocate roles (Administrators, Regular Users, and Viewers) with specific permissions to execute designated functions. Upon logging in, the initial page provides court staff with a comprehensive dashboard and overview of all displays across both court locations, including real-time updates on heartbeat status and case data—records imported and assigned for the specific day within each court location.

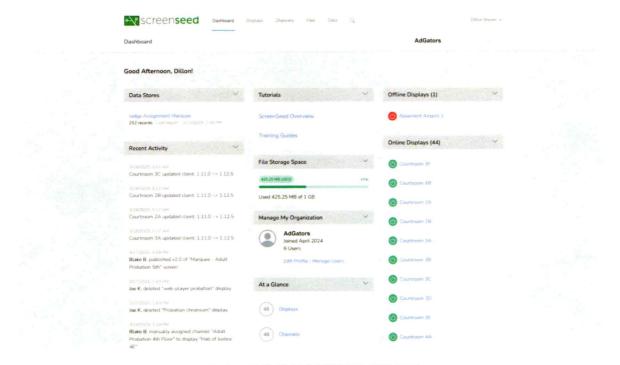
#### AdGators Digital Signage Solution - Key Features

- ✓ Seamless CMS Integration Connects effortlessly with various Case Management Systems (CMS) for real-time docket display.
- ✓ Customizable Display Options Configurable layouts to showcase case details, visitor information, wayfinding, and announcements.
- ✓ **Display Multiple Dockets or Courtrooms on a Single Display** Easily view multiple court schedules on a single screen.
- ✓ A Customized Banner with Court-Specific Graphics Options include your County, City, or Court seal combined with pictures of key officials, weather, time, and date.
- ✓ Optional Bottom Footer & Scrolling Text Area for Messages Create custom notifications and announcements.
- ✓ Real-Time Updates & Management Instantly update displays to reflect schedule changes and important alerts.
- ✓ User-Friendly Control Panel Allows court staff to manage displays, swap courtroom assignments, and sort case data easily.
- ✓ Automated Scheduling & Content Management Eliminates manual updates by pulling data directly from the CMS.
- ✓ Docket Displays and Informational Displays Supports full docket displays, dockets displays combined with information, or informational displays by themselves.
- ✓ Multi-Screen Synchronization Ensures consistent information display across multiple courthouse screens.



- ✓ Monitor Display Status to Ensure Uptime Track each display's status to ensure it remains online and active.
- √ Accessibility & Compliance Designed to meet ADA standards for improved accessibility.
- ✓ **Durable & Scalable Solutions** Engineered for high-traffic environments with the flexibility to expand as needed.
- ✓ Comprehensive Support & Maintenance Ongoing technical support and updates for long-term reliability.

AdGators provides **court-specific digital signage solutions** that enhance efficiency, improve the visitor experience, and streamline court operations.



#### TECHNICAL AND HARDWARE REQUIREMENTS

#### Data File Requirements & Integration Methods

AdGators seamlessly integrates with various Case Management Software (CMS) data file extracts to ensure an efficient and accurate display of court calendar information. As your court's data resides within its existing software or database, it is the court's responsibility to provide an acceptable data file to meet solution requirements.

Before implementation, we will collaborate with your team to determine the best extraction strategy and request a sample file containing the data fields you wish to display on digital signage or kiosks.



#### **Integration Methods**

AdGators offers multiple integration options to accommodate different court system requirements:

- Direct API Integration (Recommended): Secure, real-time data transfer via web services (docs.docketvision.com/api).
- Automated or Manual FTP/SFTP Transfer: A commonly used method for securely sending data files to our servers.
- Remote File Access: AdGators can retrieve files from a designated server directory or web service endpoint.
- Manual File Import: Courts can manually upload CSV files directly into the DocketVision platform.

#### Supported File Types

We support a variety of data file formats, including:

- Recommended: CSV (Comma-Separated Values)
- Other Accepted Formats: XML, TAB, PIPE, TEXT, Flat File

Our expertise lies in working with multiple CMS providers to display data in a format that best suits your needs.

#### Signage Media Players

To explore our full lineup of media players, visit: AdGators Media Players

Wired & Wireless Support: Screenseed OS (64-bit Linux Kernel)

By leveraging this structured approach, we ensure a seamless integration process, enabling your court to efficiently display case data while reducing manual workload.

#### **Hardware**

Per customer specifications and diagram listed in Attachment B, hardware will include:

55" Wall Enclosure - Portrait - color Silver

https://www.peerless-av.com/collections/kiosks/products/kip6?variant=29193733865587

43" Podium Landscape Kiosk - color Silver

https://www.peerless-

av.com/collections/kiosks/products/kilh5models?variant=43210396303491



# 55" 4K Touch KIOSK Display, PCT Touch, AC 100~240V, 1000 nits, IR Remote Control, Anti-Glare Glass

Ennox proudly presents its latest range of large-format 4K touch kiosk displays, available in 43", 49", 55", and 65" sizes. Engineered for industrial and commercial applications, these displays are designed for continuous 24/7 operation, ensuring exceptional reliability and performance. Each unit is built with high-grade industrial components to meet the most demanding standards.

43" 4K Touch KIOSK Display, PCT Touch, AC 100~240V, 1000 nits, IR Remote Control, Anti-Glare Glass

Ennox proudly presents its latest range of large-format 4K touch kiosk displays, available in 43", 49", 55", and 65" sizes. Engineered for industrial and commercial applications, these displays are designed for continuous 24/7 operation, ensuring exceptional reliability and performance. Each unit is built with high-grade industrial components to meet the most demanding standards.

#### **Hardware Warranty**

AdGators understand the importance of warranty and that electronic hardware can be subject to multiple points of failure. The hardware and equipment quoted within this response each provide a manufacturer warranty period.

- The Commercial displays provide a 2-year limited parts and labor warranty.
- The custom-built Screenseed media players provide a 3-year manufacturer warranty.

AdGators will continue to act as your single source of support throughout an unexpected hardware failure. Should a failure occur that cannot be resolved remotely, the warranty will be utilized. Should the hardware's warranty expire, AdGators will work towards providing a hardware solution that will resolve the issue which may require the purchase of new hardware.

Bill Shoaff will serve as the primary contact handling all aspects of warranty replacement and shipment to said location.

\*Warranty does not cover electrical or power surge that damages components of the media player.

Warranty Contact:
 Adgators Support
 Email: support@adgators.com

#### IMPLEMENTATION REQUIREMENTS

#### Setup, configuration, and operations with knowledge transfer

AdGators is committed to offering setup and implementation support for your project. We have prioritized delivering maximum value to our courts by enhancing their technological capabilities. We welcome innovation and ideas to continually improve our product. Our team will engage with all stakeholders involved and provide the necessary expertise regarding our industry-leading solutions.



We offer two options for successful implementations: customer installation or 3rd party. In either case, our team will collaborate with the Court to coordinate the delivery of hardware and equipment before the installation date, ensuring the smooth setup of your digital signage network.

- Remote installation over 90% of our customers install the hardware
   AdGators has successfully implemented most of our clients remotely, preparing and configuring
   the Media Players before shipment. The court has the responsibility to install the hardware.
- Onsite Installation AdGators has partnerships with several of the largest audio-visual installation companies in the Court space. We can provide the Court with their contact information for onsite installation services and will help manage their process during the implementation.

#### **Connection Requirements**

AdGators' platform is a cloud-based solution. This allows us to be cost-effective, offer resilience, and be reliable. Segregating the media players on a separate VLAN with outbound internet access is generally the best approach. Should firewall rules need to be added, we have a knowledge base that will provide the details to your network administrators.

The following are the required services to operate successfully.

- Remote assistance access over port 80 and Port 443 to support installation and ongoing support.
   Outgoing firewall adjustments to allow access to Adgator services
- Routine maintenance communication over UDP port 5938
- Access and support of case data transfers from customer or CMS vendor's environment

#### **Training**

AdGators team of experienced professionals will support the Court and its employees. We offer training sessions for your entire staff and are available for ongoing support and additional training once your solution is implemented.

Business Hours: Monday through Friday 8:00 AM - 6:00 PM CST

#### **Financial Requirements**

#### Payment Terms:

Once the Court agrees to engage with AdGators, a purchase order must be submitted for the required equipment and services. Upon receipt of the purchase order, AdGators will proceed with ordering the equipment. Payment terms are as follows:

- 50% of the total invoice is due upon order placement.
- Remaining 50% balance is due upon service implementation.
- Invoice terms: NET 10.

AdGators will provide itemized invoicing as requested by the Court.

Pricing & Quotation Validity:



- Pricing is based on prior email communications and excludes applicable taxes.
- On-site implementation or support costs are not included unless requested by the Court.
- The pricing quotation remains valid for 45 days from the stated date.

#### Scope & Additional Costs:

- The Project Features are detailed in Attachment A.
- If the project scope exceeds the listed items, additional costs will apply and require prior written approval from the Court.
- Any hourly-billed items will have cost impacts outlined in advance and will also require written approval before work begins.

#### Purchase Flexibility:

- The Court may choose to purchase one or all of the items in the pricing quotation.
- The Court is not obligated to purchase the exact equipment specified but must coordinate with AdGators if requirements change.
- Any modifications require a Court-issued purchase order reflecting the agreed-upon equipment specifications.

#### Final Pricing & Acceptance:

AdGators' final pricing quotation will include an Acceptance section for signature. Pricing for shipping, sales tax, and on-site AV installation are best estimates.

As a single-source vendor, AdGators offers a complete solution, including all hardware, annual licensing, and support for Visitor Signage and/or Visitor Check-In solutions.

### **Pricing**

# **Annual Software Licensing and Support**

| QTY | Unit Price  | Description  | Extended    |
|-----|-------------|--|-------------|
| 1   | \$ 4,800.00 | Annual Software License & Support Services   | \$ 4,800.00 |
|     |             | Annual Software License & Support Services<br>are billed annually commencing 12 months after<br>project completion |             |



# **Set Up Implementation / Design & Development**

| QTY | <b>Unit Price</b> | Description   | Extended    |
|-----|-------------------|---|-------------|
| 1   | \$ 3,000.00       | One-Time Set-Up and Implementation 55" and 43" Touchscreens   | \$ 3,000.00 |
| 1   | \$11,000.00       | Design and Development 55" Portrait and 43"<br>Landscape - Case Lookup - Directions and<br>Static Wayfinding Maps 4 Locations | \$11,000.00 |

# Bill of Materials, Shipping, & Tax

| QTY | Unit Price | Description  | Extended    |  |
|-----|------------|--|-------------|--|
| 4   | \$875.00   | Media Player - 3 Year Warranty   | \$ 3,500.00 |  |
| 4   | \$20.00    | HDMI Cable   | \$ 80.00    |  |
| 4   | \$20.00    | Media Player Mounting Hardware   | \$ 80.00    |  |
| 2   | \$3,405.00 | 55" 4K Touch KIOSK Display, PCT Touch, AC 100~240V, 1000 nits, IR Remote Control, Anti-Glare Glass - 2 Year Warranty | \$ 6,810.00 |  |
| 2   | \$2,500.00 | 43" 4K Touch KIOSK Display, PCT Touch, AC 100~240V, 1000 nits, IR Remote Control, Anti-Glare Glass                   | \$ 5,000.00 |  |
| 2   | \$2,036.00 | Peerless KIP655-S 55" Portrait Wall Kiosk<br>Enclosure, Silver - with additional key                                 | \$ 4,072.00 |  |
| 2   | \$2,327.00 | 43" Podium Landscape Kiosk - color Silver with additional key  | \$ 4,654.00 |  |
| 1   | \$2,400.00 | Shipping   | \$ 2,400.00 |  |



| <b>Annual Software Licensing &amp; Support Services</b> | \$ 4,800.00 |  |
|---|-------------|--|
| Set Up / Implementation Design & Development            | \$14,000.00 |  |
| Bill of Materials                                       | \$24,196.00 |  |
| Shipping  | \$ 2,400.00 |  |
| Sales Tax Exemption Certificate Required                | \$          |  |
| Total Base Price  | \$45,396.00 |  |

#### **Quotation Acceptance & Terms**

This quotation is contingent upon the 19th Judicial Circuit & Lake County acceptance of the outlined setup/implementation, hardware, shipping, applicable taxes, and annual licensing support services.

As an AdGators client, you agree to:

- Assist in standard setup tasks as detailed in the requirements.
- Allow necessary ongoing maintenance to ensure reliable service.

**Annual Software & Licensing Support** is billed on a yearly basis and will automatically renew unless canceled in writing by either party.

#### **Payment Terms:**

- 50% of the total invoice is due NET 10 upon receipt of the Purchase Order.
- Remaining 50% balance is due upon service implementation.

To accept this quotation, please provide:

- A Purchase Order
- A signed acceptance of this quotation

Send the completed documents via email scan to accounting@adgators.com.



Customer

Signature: Harl Walle

Printed Name: KARL WALLDORF

Title: EXECUTIVE DIRECTOR

Date: 8 APRIL 2025

Adgators.com LLC

By: William Shoaff

Name: William Shoaff

Title: Chief Operating Officer

Date: \_\_\_\_\_