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## OFFICE OF THE CLERK OF THE CIRCUIT COURT CLERK • LAKE COUNTY, ILLINOIS

To: Purchasing Department

From: Erin Cartwright Weinstein

Circuit Court Clerk

Date: July 1, 2024

RE: Computer Systems Innovations Inc and Tyler Technologies

In 2022, The Lake County Circuit Clerk contracted with Computer Systems Innovations, LLC (CSI) to incorporate Artificial Intelligence into the workflow. Two bots were purchased to help complete the E-Filing process between the Tyler Technologies (Tyler) E-File system and the new Integrated Case Management System (CMS) by Journal Technologies (JTI). The bots read the documents that are filed through the E-File system and complete the intake process by accepting or rejecting the documents and entering the additional information that is needed into the CMS. Due to the shortage of staff, the office has seen a substantial increase in overtime to complete this same work. The bots have been instrumental in reducing the workload for the clerks and, in turn, the overtime costs. Additionally, it provides a faster service to the public and attorneys who see a quicker turnaround on their fillings.

In 2023, Tyler purchased CSI. Tyler has a long relationship with Lake County. This would be the second contract for the bots. The contract includes licensing and maintenance.

Purchases are exempt from bidding and competitive sealed proposals in 33.066(B)(2) bid exemptions of the Purchasing Ordinance allows the department to request a bid exemption due to professional services. Due to the long-standing, successful relationship of professional services with CSI, now Tyler, which will add continued value to the Circuit Clerk's office, the fact that the system is already integrated and efficiently working, the Circuit Clerk requests the bid exemption under County Ordinance 33.066(B)(2).

Please let me know if you have any questions.

Erin Cartwright Weinstein Circuit Court Clerk Lake County, Illinois