



# **Department Update to Standing Committee**

**Chief County Assessment Office**

**Bob Glueckert**

**Chief Count Assessment Officer**

**March 31, 2022**

# Department Overview



## • Three Primary Area's of Responsibility

- **The Chief County Assessment Office coordinates all property assessment activities. This includes supporting the work of the 18 local township assessors. Additionally responsible for processing all preferential property assessments and exemptions.**
  - 177,660 General Homestead Exemptions
  - 43,775 Senior Exemptions
  - 9,547 Senior Freeze's
  - 5,049 Disabled Person's/Disabled Veterans Exemptions Processed
  - Certificate of Rehabilitation, Conservation Stewardship, Developers Land, Farm, Forestry Management, Demonstration Home Assessment (Model Home), Open Space Valuation & Affordable Housing Tax Credit.
- **The Board of Review, acting as an unbiased intermediary between assessors and taxpayers, undertakes an important role in striving for equitable and fair property assessments in Lake County through the assessment appeal process.**
  - 2019 25,181 Assessment Appeals Filed
  - 2020 19,847 Assessment Appeals Filed
  - 2021 12,513 Assessment Appeals Filed
- **Graphic Information Services (GIS) provides mapping data bases support service through out Lake County.**
  - Mapping Services maintains taxing district boundaries as they change due to annexations and disconnections of properties, and tax parcels as they change due to divisions and consolidations of properties.

## • Total departmental budget for FY22

• **\$3,162,834**

29 employees with an additional 25 Board of Review Alternates (Hearing Officers) compensated as contract laborers on an as-needed basis.

# Previous 12 Months



- **Successful integration of Lake County GIS, now a division of the CCAO's office.**
- **Promoting positive working relationships with all 18 township assessment offices.**
- **Responded with evidence or settlement offers to over 16,000 Property Tax Appeal Board Cases for tax years 2017, 2018, 2019 & 2020.**
- **Assessment Appeal and Exemption Filings through Smartfile E-Filing System.**
- **Developed virtual hearing platform for Board of Review Assessment Appeals.**
- **Continued full operation of CCAO, BOR & GIS during COVID-19 Pandemic.**
- **Successful staff re-organization to include cross training of all clerks.**
- **Training re-instituted for alternate Board of Review Members to improve decision making.**

# Next 12 Months

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- **Reducing annual publication costs.**
- **Strengthen Board of Review Alternate Recruiting & Training.**
- **Enhance and improve GIS and land records data to include working with City, Town and Village administrations to resolve dual address issues.**
- **Development of a program to offer both virtual and in person Board of Review hearings.**
- **Continue improving/vetting exemption applications and preferential assessments.**
  - **2022 To end Fiscal Year 2022 at or below departments budget.**



# Questions