

Lake County [REDACTED] Planning and Implementation Services

Quotation # [REDACTED]

Prepared By Logicalis for:
Lake County Illinois

To the attention of :

Erik Karlson

Lake County Illinois

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Waukegan, IL 60085-4304

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March 04, 2024

Lake County [REDACTED] Planning and Implementation Services
Quotation # [REDACTED]

| Customer Name & Address | Logicalis Account Executive |
|--|--|
| Erik Karlson Lake County Illinois 18 N County St Waukegan, IL 60085-4304 (847) 377-2454 ekarlson@lakecountyil.gov | Al Robles 3500 Lacey Road Suite 200 Downers Grove, IL 60515 +1 3317773637 al.robles@us.logicalis.com |
| Bill To Address | Ship to Address |
| Lake County Illinois 18 N County St Waukegan, IL 60085-4304 | |

This Quotation adheres to the pricing requirements of the 1GPA Contract #22-02PV-12 contract.

| Item | Qty | Part Number | Description | Extended Price |
|---|-----|-------------|-----------------------------|---------------------|
| Logicalis Professional Services - Fixed Fee | | | | |
| 1 | 1 | PS | Project Initiation | \$37,699.26 |
| 2 | 1 | PS | Low-Level Design Acceptance | \$37,699.26 |
| 3 | 1 | PS | Project Cutover | \$22,848.04 |
| 4 | 1 | PS | Project Completion | \$15,993.62 |
| <i>Logicalis Professional Services Fixed Fee Subtotal</i> | | | | \$114,240.18 |

| Grand Total |
|---------------------|
| Services Subtotal: |
| Grand Total: |

Solution Summary

The outcome of a previous [REDACTED] as a key focus area to [REDACTED] at Lake County. To achieve this, Logicalis will assist in developing [REDACTED] to [REDACTED] that [REDACTED]

1. This objective will be achieved through [REDACTED]

2. For Lake County Fiscal 2024, this SOW entails:

- Delivering a comprehensive Design spanning all Lake County Departments
- [REDACTED]
- [REDACTED]

Lake County would like to implement [REDACTED]

Logicalis will start this process by leading data gathering and design meetings with Lake County's staff to gather the required information needed to determine the final detailed design. A fair amount of time will be spent on the planning phase to ensure a successful implementation and will require collaboration between Logicalis and Lake County.

The LLD will include Project Milestones with dates, details around the intended design parameters associated with [REDACTED]

It will also layout the implementation details, deployment [REDACTED]

The LLD design plan will be reviewed and agreed to by Lake County before the Logicalis engineers will start the implementation phase. The LLD will be the engineer's guide for the implementation of the project, and will also serve as a final documentation handoff to Lake County.

Additionally, to help [REDACTED]

The Logicalis engineer will begin the implementation phase by [REDACTED]

Once the configuration is verified, Logicalis will develop scripts to deploy to the remainder of the switches, starting in monitor mode. There will be a period of remediation [REDACTED]

. Logicalis will provide a report

After the monitoring phase,

1. 350

2. 250

3. 100

4. 100

5. 100

6. 100

7. 100

8. 100

9. 100

10. 100



Professional Services Statement of Work

Communication & [REDACTED] Services - [REDACTED]

Tasks and Activities

- 1 Plan for [REDACTED]
 - 1.1 Data Gathering
 - 1.1.1 Review and validation of the project implementation strategy, documentation and desired outcomes
 - 1.1.2 Gather [REDACTED] Information
 - 1.1.3 Gather [REDACTED] information [REDACTED]
 - 1.1.4 [REDACTED] t
 - 1.2 Implementation Planning
 - 1.2.1 Implementation plan creation and technical review
 - 1.2.2 Conduct a Customer review meeting for approval of the implementation plan, test plan and fallback plan
 - 1.3 Implementation Planning for [REDACTED]
 - [REDACTED]
 - [REDACTED]
 - [REDACTED]
 - [REDACTED]
 - 2 Implement for [REDACTED]
 - 2.1 [REDACTED]
 - [REDACTED]



- 4 Validate
 - 4.1 Cutover
 - 4.1.1 Cutover system into production (including testing)
- 5 Support
 - 5.1 Day One Support
 - 5.1.1 Provide (16) hours of first business day support
 - 5.1.2 Provide Eighty hours of post cutover support to assist with questions and operational elements of new solution. To be scheduled and used within two months of project cutover, tracked on burn down report. Additional hours available via the VIT agreement.
 - 5.2 Knowledge Transfer
 - 5.2.1 Complete (2) hours of system admin knowledge transfer when first department is put into monitor mode
 - 5.2.2 Complete (2) hours of system admin knowledge transfer before project closure
 - 5.2.3 Final documentation creation and updates
 - 5.2.4 Provide details and hand off to Logicalis Managed Services

Knowledge Transfer will consist of:

- [REDACTED]
- Provide informal recording of knowledge transfer session(s).
- [REDACTED]

Deliverables

[REDACTED]

Project Management

The assigned Logicalis Project Manager will be responsible for providing the following services:

Project Management (High Rigor)

Planning

- Project kick-off call agenda & notes
- Project kick-off call facilitation

- Identify project team and define roles & responsibilities
- Resource Scheduling
- Project Work Breakdown Structure (WBS) & Gantt creation
- Project Workbook, consisting of:
 1. Delivery Team Contact Information
 2. Project RASIC Chart
 3. Project Communication Plan
 4. Project Schedule
 5. Project Issues & Actions Log
 6. Project Change Request Log
 7. Project Risk Register Log
 8. Project Product Tracking Log

Execution

- Product tracking, if applicable
- Project status call agenda & notes
- Weekly project status call facilitation
- Weekly project status report, consisting of:
 1. Overall Health Status
 2. Schedule, Risk & Budget [REDACTED]
 3. Percentage Complete
 4. Project Phase
 5. High Level Accomplishments
 6. Current Activities / Upcoming Activities
 7. Past Due Activities
 8. Project Issues
 9. Financial & Hours Summary, applicable to T&M projects
- Resource management & allocation
- Project WBS & milestone management
- Project escalations

Monitoring & Controlling

- Project Deliverable review and delivery, as applicable
- Scope management
- Document Project Change Requests (PCRs), if applicable
- Timeline & budget monitoring
- Project performance measurement
- Risk monitoring & management
- Quality management

Closing

- Project closure call
- Project Closure and Acceptance processing
- Document lessons learned, as applicable

Professional Services Assumptions / Customer Responsibilities

The customer will be responsible for the following:

- A high-contrast, black and white image showing a series of horizontal bars of varying lengths and positions, suggesting a digital or abstract data visualization. The bars are composed of black and white pixels, creating a step-like appearance. The background is white, and the bars are black. The image is oriented horizontally and has a minimalist, geometric aesthetic.

The following licensing will be purchased for this project:

- i

Non-Contiguous Delivery

Logicalis has selected, designed, and quoted the Services to be performed and (as applicable) Deliverables to be provided under this SOW with an understanding that they will be delivered in more than one discrete time interval and/or in planned phases of work (i.e., non-contiguously). To enable Logicalis to deliver maximum value of the Services within the mutually accepted timeframe set forth in this SOW, Customer acknowledges and agrees that a Project Change Request, setting forth any applicable adjustments to the project timeline and pricing, including but not limited to hourly, recurring, and flat fee pricing (depending on the impact on Logicalis' efficiencies and resource allocations), will need to be made and executed in any of the three (3) following events:

1. Customer requests a change of the SOW timeline or scheduling of Services for convenience; or
 2. Customer is the precipitating reason, either by its own action or inaction or that of its contractors, agents, employees, or (as applicable) users of Services performed under this SOW, cause a delay in the performance of Services by Logicalis; or
 3. Customer requests a project hold (i.e., a pause in Logicalis' performance of Services).

Each such Project Change Request will describe, at the minimum, the duration and/or extent of the timeline or scheduling change, the reason for Customer's request for a timeline or scheduling change, and any applicable pricing changes resulting from such change.

Terms and Conditions

Terms Applicable to All Sales

1. In the event Customer chooses to lease the Products and/or Services from a third party leasing company, Customer remains liable for payment to Logicalis for all Products and/or Services purchased until Logicalis receives payment from such leasing company.
2. All items not specifically included in this document are out of scope.
3. Prices are valid for 30 days from date of the document unless otherwise stated.
4. The information in this document is considered proprietary and confidential to Logicalis. By acceptance of this Quotation, Customer agrees to maintain this confidentiality and use such information for internal purposes only.

Terms Applicable for Professional Services Sales

1. The terms and conditions of the Master Solutions Agreement with Product Sale Addendum between Logicalis, Inc. and Lake County, Illinois dated December 7, 2022 ("Agreement") apply and are incorporated herein by reference.
2. General customer responsibilities, project assumptions, change management processes, and other terms applicable to the delivery and receipt of services (as applicable to this Quotation), found at us.logicalis.com/gcr, are incorporated herein by reference.
3. Unless otherwise mutually agreed upon, reasonable travel expenses will be tracked separately and billed directly to Customer. Travel expenses will include cost incurred from travel (airfare, rental car, mileage, tolls and lodging). Meals, if any, will be billed at the per diem rate of \$65.

Quotation Acceptance

By signing below, the undersigned accepts this offer and confirms that he/she is authorized to purchase these items on behalf of Customer. This offer may be accepted by purchase order or other acknowledgement of acceptance, including, without limitation, by signing this document. Any reference to a Customer's Purchase Order or P.O. number does not indicate Logicalis' acceptance of terms and conditions referenced on/attached to any such P.O.

Accepted By:
Lake County Illinois

Accepted By:
Logicalis, Inc.

Signature

Signature

Printed Name

Printed Name

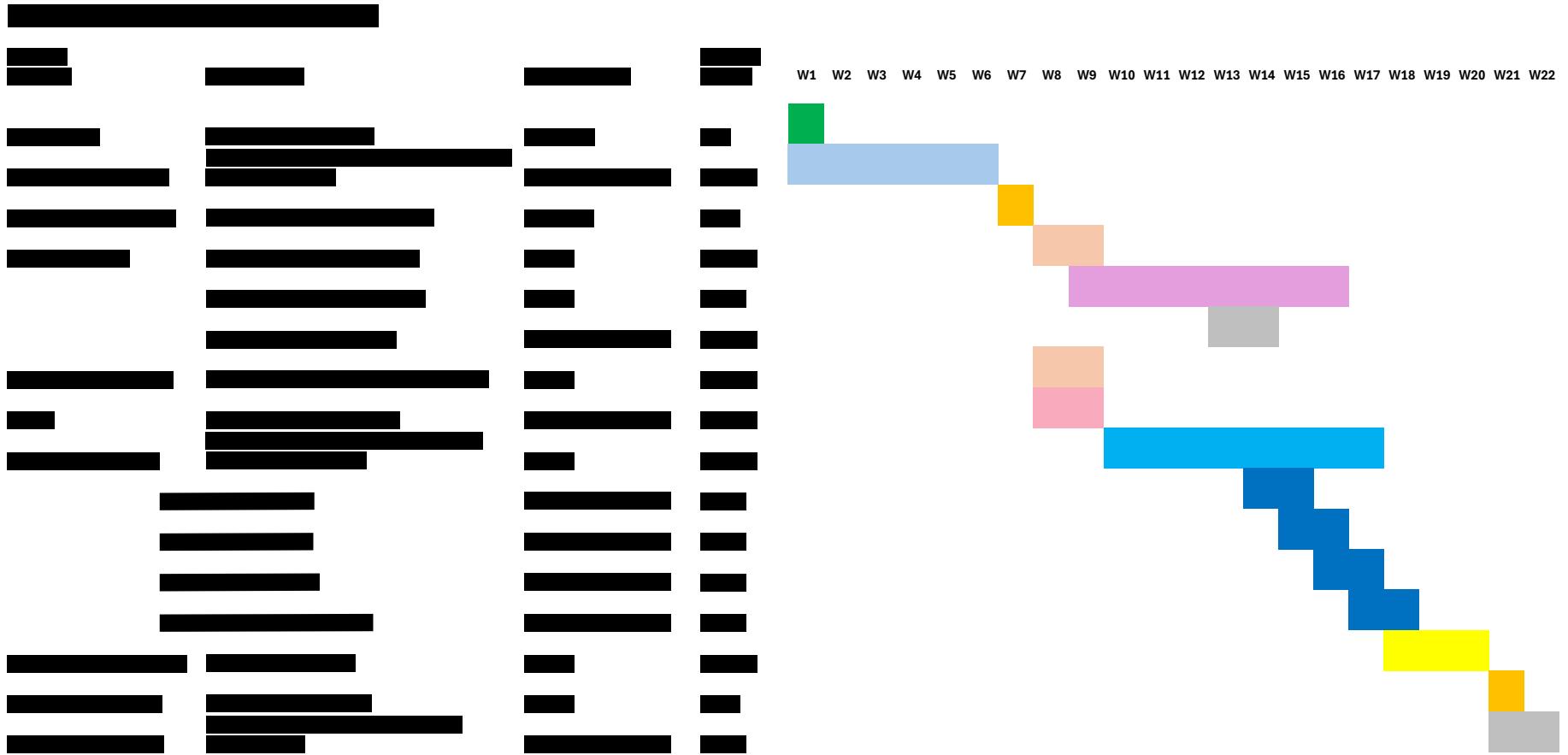
Title

Title

Date

Date

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*A formal project plan with more detailed dates and tasks will be provided after project kickoff