



Rideshare Access Program (RAP)

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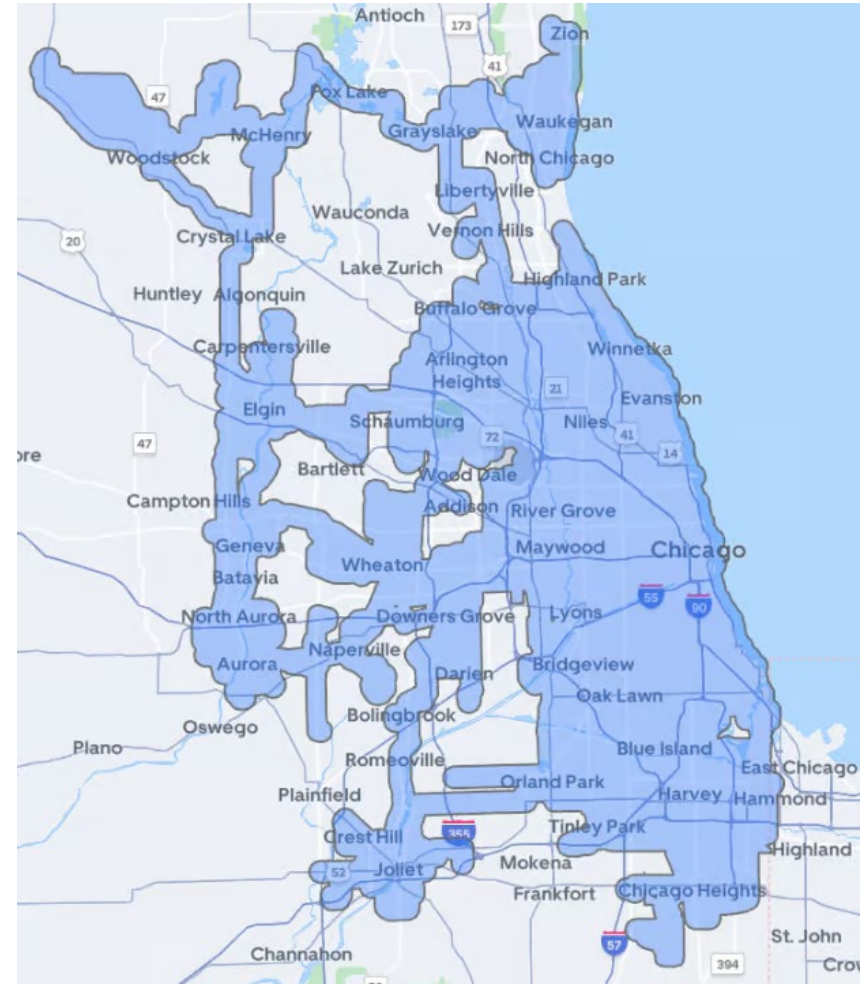
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Pace's Rideshare Access Program



- Launched March 2024; user side subsidy program for Transportation Network Company (TNC) trips (Uber/ UZURV)
- Riders must have ADA Certification, TNC account, & register through Pace's website
- Riders will use their TNC app to book trips and use their e-voucher when booking eligible trips



Pace RAP Service Area

TNC Operations with RAP

- **RAP only provides users a fixed subsidy; does not have any oversight or control over the TNC operations.**
- **TNC policies cover:**
 - Hiring of drivers
 - Types of vehicles available
 - Surcharges
 - Customer service
 - Booking trips
- **TNCs have limited Wheelchair Accessible Vehicles (WAV).**
- **WAV vehicle surcharge is \$65 for Uber & \$45 for UZURV.**

Option for County RAP Programs



- **Counties can piggyback off Pace's contract to offer a RAP program of their own through an IGA.**
- **Counties can determine:**
 - Subsidy amount
 - Upfront fare paid before subsidy is accessed
 - Rider eligibility
 - Service area
- **Counties are responsible for:**
 - Registering riders (County staff time to vet applications)
 - 100% of any subsidy
 - \$1.50 per trip administrative fee (Uber trips)
- **Pace has limited involvement (contract admin and invoicing)**

Should DOT staff continue to investigate the potential for a Lake County subsidized program?

- Rider eligibility, service area, service parameters, subsidy amount
- Funding source/grants
 - County contribution similar to Ride Lake County
- Advocate for regional paratransit service through transit reform



Thank You

Using Pace's RAP



- **Must start & end trip in Pace ADA Service (3/4 mile of fixed route Pace or CTA bus)**
- **Riders pay the first \$2.00 of TNC trip, Pace subsidizes the trip after the first \$2.00 up to \$30.00**
- **Eligible riders must pay:**
 - **any portion of the cost of the trip that exceeds \$30.00;**
 - **TNC surcharges applicable to the trip (e.g., advance booking surcharge);**
 - **any driver tip.**
- **Pace will subsidize no more than eight trips per day for each eligible rider enrolled in RAP.**