



**Exhibit A.1 - CivicPlus Statement of Work #1**

**Annual Services (Continuing GCMS® Enhancements, Maintenance, Support and Hosting)**

*Subject to annual 3% increase*

- 1x Website Annual Renewal (Hosting & Support) Website Annual Fee for Hosting and Support
- 1x Annual Fee Renewal (Hosting & Support) 19th Judicial Court Subsite
- 8x hours virtual training annually
- 1xSSL Certificate Annual Fee
- 15x Department Header Package Annual Fee
- 1x SSL Certificate Annual Fee
- 1x Recurring Redesign Annual Fee Renewal
- 1x Annual Fee Renewal (Hosting & Support) - intranet
- 1x ADFS Annual Fee Renewal
- 1x Platinum hosting and security

|  |                                  |                    |
|--|----------------------------------|--------------------|
|  | <b>2020-2021 Annual Services</b> | <b>\$58,190.10</b> |
|  | <b>2021-2022 Annual Services</b> | <b>\$59,935.80</b> |
|  | <b>2023-2023 Annual Services</b> | <b>\$61,733.88</b> |
|  | <b>2023-2024 Annual Services</b> | <b>\$63,585.89</b> |
|  | <b>2024-2025 Annual Services</b> | <b>\$65,493.47</b> |

1. Performance and payment under this SOW shall be subject to the terms & conditions of the Agreement by and between Client and CivicPlus, to which this Statement of Work #1 (SOW #1) is hereby attached as Exhibit A.1.
2. This SOW #1 shall remain in effect for an initial term of five years (60 months) from July 14, 2020. In the event that neither party gives 60 days' notice to terminate prior to the end of the initial or any subsequent renewal term, this Agreement will automatically renew for an additional 1-year Renewal Term.
3. Annual Services shall be invoiced on the October 1 of relevant calendar years, beginning July 14, 2020 Annual services, including but not limited to hosting, support and maintenance services, shall be provisioned in accordance with Addendum 3 to this SOW #1 and shall be subject to a 3% annual increase (such increase is included in pricing detailed above).
4. Presuming continuous service under this SOW, Client shall be entitled to receive a redesign at no additional cost. Client may initiate such redesign any time after January 1, 2021. Upon the initiation of an eligible redesign project, Client may begin accumulating eligibility towards a subsequent redesign after another 48 months of continuous service. Redesigns that include additional features not available on the original website may be subject to additional charges. Additional features include, but are not limited to, additional modules and integration of third-party software.
5. Client allows CivicPlus to display a "Government Websites by CivicPlus" insignia, and web link at the bottom of their web pages. Client understands that the pricing and any related discount structure provided under this SOW #1 assumes such perpetual permission.
6. The Client will be invoiced electronically through email. Upon request CivicPlus will mail invoices and the Client will be charged a \$5.00 convenience fee.



7.

**Acceptance**

We, the undersigned, agreeing to the conditions specified in this document, understand and authorize the provision of services outlined in this Agreement.

**Client**

**CivicPlus**

By:

By:

Name:

Name:

Title:

Title:

Date:

Date: