

Regional 9-1-1 Consolidation

PSAP CONSOLIDATION

Public Safety Answering Point (PSAP) Consolidation Committee members are committed to developing a detailed plan and inclusive IGA that will establish a NEW CONSOLIDATED PSAP organization for municipal corporations and other public entities to join as partners to meet 9-1-1 and emergency dispatch requirements in Lake County.

PARTICIPATING PSAPS

CenCom E9-1-1

Antioch Police Dept.
Round Lake Police Dept.
Round Lake Beach Police Dept.
Round Lake Heights Police Dept.
Round Lake Park Police Dept.
Antioch Fire Protection Dist.
Greater Round Lake Fire Protection Dist.

Village of Fox Lake / FoxComm

Fox Lake Police Dept.
Lakemoor Police Dept.
Lake Villa Police Dept.
Park City Police Dept.
Fox Lake Fire Protection Dist.
Lake Villa Fire Protection Dist.

Village of Gurnee

Gurnee Police Dept.
Zion Police Dept.
Gurnee Fire Dept.
Zion Fire Dept.
Newport Township Fire Protection Dist.
Beach Park Fire Protection Dist.

Lake County Sheriff's Office

Lake County Sheriff's Office
Lake County Forest Preserve

Village of Lake Zurich

Hawthorn Woods Police Dept.
Island Lake Police Dept.
Kildeer Police Dept.
Lake Zurich Police Dept.
Tower Lakes Police Dept.
Wauconda Police Dept.
Lake Zurich Fire Dept.
Wauconda Fire Protection Dist.

Village of Mundelein

Mundelein Police Dept.
North Chicago Police Dept.
Winthrop Harbor Police Dept.
Mundelein Fire Dept.
North Chicago Fire Dept.
Winthrop Harbor Fire Dept.

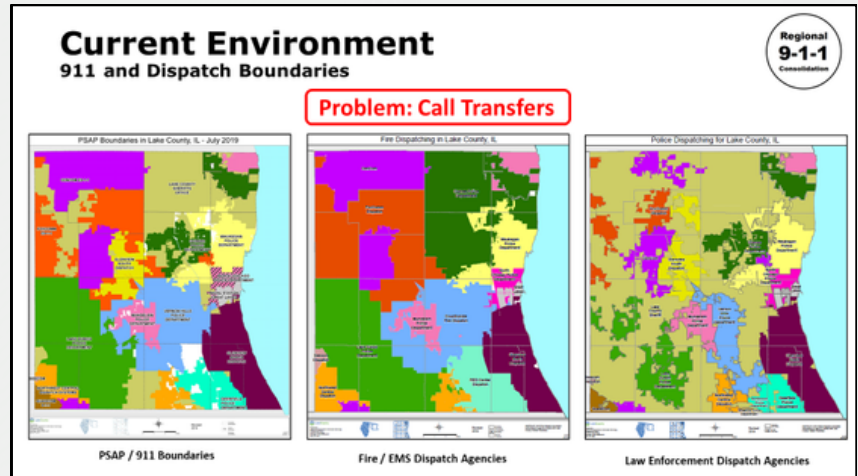
Village of Vernon Hills / Countryside

Libertyville Police Dept.
Vernon Hills Police Dept.
Libertyville Fire Dept.
Countryside Fire Protection Dist.

City of Waukegan

Waukegan Police Dept.
Waukegan Fire Dept.

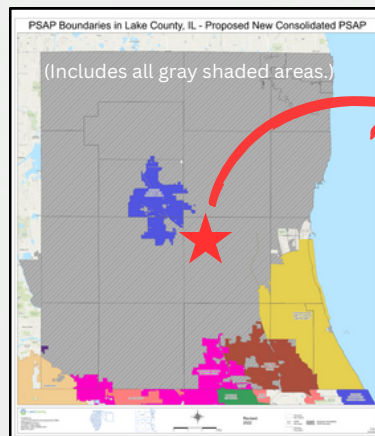
9-1-1 Consolidation is an important pathway to eliminating 9-1-1 call transfers in Lake County.



Core 9-1-1 and emergency dispatch requirements include getting the:

- (1) right public safety resources,
- (2) to right location,
- (3) with the right information,
- (4) in the shortest amount of time

Future PSAP Boundary



Regional Operations and Communications (ROC) Facility: Future home of the Consolidated PSAP



On July 7, 2023, Regional 9-1-1 Consolidation Partners and the Lake County Board joined together to celebrate the ROC Facility groundbreaking in Libertyville.

IMPLEMENTING IGA

The Implementing Intergovernmental Agreement (IGA) will set forth the mechanism for a Lake County public entity (which includes without limitation municipal corporations, fire protection districts, cooperatives formed through intergovernmental agreements, and any of their subsidiary bodies) to become a full partner and receive services from the NEW CONSOLIDATED PSAP organization.

BACKGROUND

2013

In 2013, the County through the Lake County Emergency Telephone Systems Board (“ETSB”) and the governmental entities that are part of that ETSB initiated a study on whether consolidating more than a dozen independent primary and secondary Public Safety Answering Points (“PSAP”) in Lake County could enhance the service these PSAPs provide, while also more efficiently providing 9-1-1 service.

2017

In April 2017, the County and the Lake County ETSB received the final report they had commissioned (the “9-1-1 Consolidation Report”), which included an assessment of the PSAPs in Lake County and the communities they serve. The 9-1-1 Consolidation Report concluded that dispatch consolidation is a mutually beneficial path for public safety entities in Lake County. The potential benefits of dispatch consolidation include the following: **reduced call transferring; staffing improvements to provide enhanced coverage for 24/7 operations; more consistent and effective service delivery; greater opportunities for inter-agency response and backup; better data sharing between agencies and responders in the field, along with expanded oversight; enhanced interoperability and the ability to share information across jurisdictions; operational savings; reductions in future capital investment; and the elimination of duplicative technology maintenance agreements.**

2018

In Spring of 2018, 21 Lake County Public Safety Entities (PSEs) agreed through an IGA to participate in the 9-1-1 Consolidation Implementation Planning Project. The partners (the “Consortium”) committed to the next phase of 9-1-1 consolidation efforts in Lake County and found it to be in the best interests of the health, safety, and general welfare of not only the residents served by each partner, but all residents of Lake County.

2021

In May of 2021, the Consortium completed a joint Request for Proposal (RFP) and procurement of a scalable, shared, integrated, enterprise family of systems / software that includes Computer Aided Dispatch (CAD), mobile data, Law Enforcement Records Management System (LE RMS), Jail Management System (JMS), Electronic Crash, and Electronic Ticket Systems to support 9-1-1 services, emergency dispatch services, and records management for partner municipalities and agencies throughout Lake County. The Lake County ETSB is the Consortium’s Executive Agent for the CAD and mobile data contract and the Lake County Sheriff’s Office is the Consortium’s Executive Agent for the law enforcement RMS, JMS, E-Crash, and E-Ticket contract.

In October of 2021, the Lake County Board authorized entering into an agreement for architectural and engineering design services for a consolidated 9-1-1, ETSB, and Emergency Management Agency facility on the County campus in Libertyville, Illinois. This Regional Operations and Communications Facility (ROC Facility) will provide space for a large consolidated 9-1-1 center, the Lake County Emergency Management Agency (EMA), and the Emergency Telephone Systems Board (ETSB) staff and equipment.

2022

In September 2022, efforts transitioned to the actual development of an IGA to establish a NEW CONSOLIDATED 9-1-1 Entity in Lake County to replace the numerous partner 9-1-1 centers. Eight PSAPs from the 9-1-1 Consolidation Implementation Planning Project (2018 IGA) formed the PSAP Consolidation Committee to develop a detailed plan and inclusive implementing IGA.

In November 2022, the Lake County Board approved funds, to include a \$30+ million bond, to be used for the Regional Operations and Communications (ROC) Facility.

2024

By mid 2024, the NEW CONSOLIDATED PSAP ORGANIZATION will be formed, through the Implementing IGA.