

Summary

Bilingual individual with extensive experience in social services, financial training, and housing programs.

- Management and supervisory responsibilities with diverse teams in the U.S. and Mexico.
- Assessed immigrant needs and developed social service programs for Latino youth, seniors, and families.
- Fluent in English and Spanish.
- Computer skills include Microsoft Word, Excel, Publisher, PowerPoint
- Certified in Basic Counseling Principles, Budgeting & Credit Counseling, Role of Credit, Collection & Debt Management, Consumers Rights & Responsibilities, Bankruptcy, Skills for Housing, all through THE NATIONAL FOUNDATION FOR CREDIT COUNSELING

Education

School Name CEIB Complejo Escolar Interactivo del Bajio School location (Mexico) 2019

Bachelor's degree in Business Administration

Experience

Community Action Partnership of Lake County (Waukegan, IL). **Financial Counselor.**May 2016 to August 2019.

- Created a new Financial Program providing financial budgeting education workshops and one-on-one counseling at community agencies throughout Lake County.
- In my informative workshops, clients were taught how to handle all banking services according to their needs, with great success starting with a savings account, checking account, security card, establishing a credit record and ending with a mortgage credit
- Collaborated with Nicasa, Lake County Workforce Development Department and regional townships in Lake County to prepare and present Financial and Housing education workshops three to five times per week reaching more than 750 clients every year.
- Contacted and recorded results for enrolled clients 30 and 90 days after exit.

Consumer Credit Counseling Services (Woodstock, IL) **Financial & Housing Certified Counselor.** February 2013 to May 2016.

- Earned certifications relating to housing, bankruptcy, budget, first time buyers debt management credit and collections.
- Participated in on-going education and attended Fair housing & making home affordable courses.
- Counseled residents for financial and housing education across Lake County in workshops and one-on-one counseling.
- Collaborated with several organizations in Lake County.
 Family Services Prevention, Education & Counseling (Highland Park, IL)

Latino and Senior Programs Coordinator.

October 2007 to December 2012

- Initiated and managed various community programs targeting Latino Youth.
- Assessed needs of adults and seniors and recommended and secured necessary services.
- Developed community programs for diverse groups of senior citizens.
- Organized and executed four fundraising events per year, including recruiting participants, volunteers and donors resulting in profitable events.
- Conducted ESL classes for 15 non-traditional students on a weekly basis.
- Organized and implemented class schedules to accommodate student's availability and needs.
- Recruited, trained and supervised 27 ESL tutors.
- Developed and approved caregivers' application for caregiver relief to benefit over 50 individuals per year across Lake County.
- Managed and budgeted \$50,000.00 annual budget.
- Provided on-going supervision to homemaker providers responsible for caregiver relief.
- Conducted study exhibited and recognized nationwide by the Agency of Aging.
 G.S.F. Mortgage Corporation (Schaumburg, IL)

Certified Senior Loan Officer.

February 2004 to April 2010

- Gathered relevant information necessary for the loan application.
- Oversaw applications from beginning until close for residential, commercial and business loans.

Community Involvement

Latino Leadership Group (Highwood, IL)

Board member.

September 2011 to Present

- Organized annual holiday party up to 50 seniors and implemented logistics necessary to execute event.
- Quarterly reviewed financials and participation on five to six events per year.

Council of International Programs Chicago (Chicago, IL)

Training for a changing world Board.

Directors Member.

January 2009 to November 2014

- Assisted with executing the mission of the organization to expose international individuals to U.S. culture through international exchange programs.
- Secured logistical requirements necessary to executed exchange programs, including housing, travel and work.

Gregorio Resendiz has extensive experience in the fields of financial literacy and housing management. Since childhood, he has liked math and has always been good at helping people with financial and budgeting guidance. Gregorio says that people have always told him that he is patient, excellent speaker and can explain crucial matters very clearly. These characteristics are clearly good leadership skills that Gregorio have mastered.

Being apart of the Lake County community service sector, one needs to know how to help others! Gregorio has a passion as well as the resources to give people guidance with becoming self-sufficient; assisting stable families is a major part of Gregorio's work. People with financial & housing issues, which has become very critical in most communities. The supportive natures that Gregorio has, people don't know what community benefits are available, which can be used to better serve them and overcome barriers that they may face in their homes.

One of Gregorio's most successful endeavors as a leader in the financial industry is creating and directing a financial literacy department for a major community organization, As a result, the department was able to help over 750 people each year under Gregorio's leadership and guidance.

One of Gregorio's most challenging experiences came when he was a sales consultant. Although he earned a good income. He did not understand budgeting as well as he does now. This resulted in a bout with anxiety and depression, which naturally had an adverse effect on Gregorio's family. Fortunately, he was able to endure that storm and keep moving forward due to having the professional experience in financial literacy.

Gregorio's future endeavors include continuing to teach financial literacy and helping as many people as possible become financially comfortable. Gregorio reiterates that financial fitness, much like physical fitness requires discipline, commitment and sacrifice. One of the greatest lesson that Gregorio has learned in the financial literacy industry is that it is very gratifying to help people and families develop the skills to become self-sufficient.

Gregorio holds a Bachelor of Arts degree in business administration, Basic Counseling Principles, Budgeting and Credit Counseling, Role of Credit, Collection and Debt Management, Consumer Rights and Responsibilities, Bankruptcy, skills for housing all though the NATIONAL FOUNDATION FOR CREDIT COUNSELING. Another part of my life is my family. Three daughters which are college graduates, from Lake Forest College Business Administration, Doctorate Pharmacist from Rosalind Franklin University, and the last daughter graduated as a Psychologist in Mexico.